



Maybank x Shopee Raya I (“Campaign”) is organised by Malayan Banking Berhad (Co. No.196001000142) and Maybank Islamic Berhad (Co. No. 200701029411) (collectively referred to as “Maybank”) and Shopee Mobile Malaysia Sdn. Bhd. (Company No. 1134832W) (“Shopee”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign and shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (“M2U”) registered account and all Shopee users with valid Shopee accounts. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as “Eligible Customers”).
- a) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) years (“minor”), they must obtain written consent from their parents and/or legal guardian in order to participate in this Campaign, which shall be provided to Maybank at any time at Maybank’s request. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the minor.
- b) This Campaign is only valid in Malaysia. Any transaction made outside Malaysia will not contribute towards or be considered for this Campaign.

2.0 Campaign Mechanics & Duration

- a) This Campaign will commence on **5 April 2021 12:00:00** and ends on the **23 April 2021, 23:59:59** (both dates inclusive) (“Campaign Period”).
- b) Eligible Customers will enjoy a promotion of **RM5 discount voucher** (“Promo Voucher”) on Shopee App (“Campaign Platform”).
- c) This Campaign is only eligible for users who link-up AND top-up their ShopeePay with Maybank accounts i.e. Current, Savings and MAE account via Maybank2u, with a minimum top-up value of RM50. (Top-up via FPX (one-time top up) is not included) (“Eligible Transaction”).
- d) Each Eligible Customer will enjoy a promotion of **RM5 discount voucher** (“Promo Voucher”) on Shopee:
 - when they link-up their ShopeePay with their respective Maybank accounts (i.e. Current, Savings and MAE e-wallet account via Maybank2u), AND
 - when they top-up using the linked Maybank2u account as payment option with a minimum amount of RM50 between 5 April 2021 - 21 April 2021 (Top-up via FPX (one-time top up) is not included), AND

- when they spend a minimum of RM50 on 23 April 2021 to redeem the discount voucher via the Shopee App or website checkouts, with ShopeePay as payment option only, subject to the exclusions mentioned in Item 3 (a)
- e) This Campaign comprises of 3 stages, as follows:
- i) Link-up AND top-up: 5 April 2021 - 21 April 2021
 - ii) Voucher Crediting: 22 April 2021
 - iii) Voucher Redemption: 23 April 2021
- f) Maybank shall offer to all Eligible Customers this Promo Voucher per linkage with minimum top up of RM50.00 per transaction (while Promo Voucher last) during on the date of Voucher Crediting. A minimum spend of RM50 per transaction would be required on the Voucher Redemption day for purchases at selected online merchants (refer 3.0 (v-vi)) .

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| 1. | Discount | RM5 off discount voucher |
| 2. | Minimum Qualifying Criteria | Link-up AND top-up their ShopeePay with Maybank accounts i.e. Current, Savings and MAE e-wallet account via Maybank2u, with a minimum top-up value of RM50. (Top-up via FPX (one-time top up) is not eligible) |
| 3. | Capping | 9,010 eligible users (for the entire campaign period), capped at 530 per day |
| 4. | Promo Voucher | Limited to one time usage per Eligible Customer throughout the entire Campaign Period, while promo codes last. (i.e. Eligible Customers can only use one (1) promo voucher discount on 23 April 2021). One (1) Shopee account will only receive one (1) promo voucher. |
| 5. | Payment Method | Only available via Shopee App/Website |

3.0 Reward & Validity

- a) Promo Voucher is:
- i) only available for the first 9,010 Eligible Customers, capped at 530 per day;
 - ii) credited into Shopee account on 22 April 2021 by Shopee;
 - iii) valid on 23 April 2021 only;
 - iv) valid for one-time use per user only. One (1) Eligible Customer is only eligible to receive one (1) Promo Voucher within the Campaign Period regardless of how many times they top up their ShopeePay account;
 - v) valid on Shopee Mall & Preferred Sellers via Shopee app checkouts with Shopee, with ShopeePay as Payment Option only; and
 - vi) not applicable for baby diapers, potties, formula, food & supplements, ticket & vouchers, top-ups, automotive merchandise and S-Mart's Milo.
- b) Eligible Customers will be receiving the Promo Voucher on 22 April 2021 which will be credited into their Shopee account by Shopee.
- c) A (one) notification will be sent out via Shopee App upon Promo Voucher being credited. For checking, Eligible Customers may go to Shopee App > Me > Shopee Voucher.

- d) Shopee reserves the right to alter, cancel, terminate or suspend the promotion at any part thereof or any part of the application terms & conditions from time to time, with or without prior notice. Maybank shall not be held liable for any decision made by Shopee to alter, cancel, terminate or suspend the promotion in any way.
- e) For enquiries or assistance on voucher redemption, please contact Shopee Customer Service at +603-2777 9222.

Example Scenarios:

| Scenario(s) | Eligibility to get discount voucher | Amount to pay after applying Promo Voucher |
|---|--|---|
| Link-up ShopeePay with Maybank2u and top-up RM30 on 5 April 2021 | Not Eligible. Min amount of top-up is RM50 | Not applicable. |
| One-time top-up ShopeePay RM50 with Maybank2u on 5 April 2021 | Not Eligible. Not linking-up ShopeePay with Maybank account. Top-up via FPX (one-time top up) is not included. | Not applicable. |
| Link-up ShopeePay with Maybank2u and top-up RM50 on 22 April 2021 | Not Eligible. Campaign Period for link-up and top-up has ended. | Not applicable. |
| i. Link-up ShopeePay with Maybank2u and top-up RM50 on 5 April 2021 ii. Redeem voucher on 23 April 2021 with a total purchase of RM30.00 | Eligible. Min amount of top-up is RM50 | No discount given as the transaction value did not meet the minimum qualifying transaction. |
| iii. Link-up ShopeePay with Maybank2u and top-up RM50 on 5 April 2021 i. Redeem voucher on 23 April 2021 with a total purchase of RM50.00 | Eligible. Min amount of top-up is RM50 | RM5 discount given as the transaction meet the minimum qualifying Eligible Transaction. |
| i. Link-up ShopeePay with Maybank2u and top-up RM50 on 5 April 2021 ii. Redeem voucher on 24 April 2021 Dec with a total purchase of RM50.00 | Eligible. Min amount of top-up is RM50 | No discount given as the transaction date is not during Campaign Period. |

4.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- e) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)
- h) By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- i) In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:
 - a. the purposes of the Campaign; and

- b. marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- j) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)