

<b>1. What is online statement viewing platform by Maybank London is about?</b>	<p>Maybank London’s Current Account, Savings Account, Rent Account and Fixed Deposit customers are now able to view and download their historical statements via their own personal Malaysia’s M2u account.</p> <p>This provides convenience for customers with existing Current Account, Savings Account and Fixed Deposits functionality in their existing M2u are now being able to view and download their Maybank London’s Current Account, Rent Account, Savings Account and Fixed Deposit Account historical statements after account linking is done online.</p>
<b>2. Who is eligible for this service?</b>	<p>Online statement viewing platform service offered to Maybank London’s customers who have access to Maybank2u.com.my (Malaysia).</p>
<b>3. Do I need to register for this service?</b>	<p>No need to register as this services is specifically made available to existing Maybank London’s account holders in their Malaysia’s M2u.</p> <p>In order to view statement, prior account linking is required via M2u.</p> <p>Linking of account will be at Settings &gt;Accounts &gt;Overseas Account.</p> <p>Customers will need to read and agree to the terms and conditions before account linking.</p>
<b>4. What are the requirement to have the statement viewing functionality</b>	<p>Below is the prerequisite requirement</p> <ol style="list-style-type: none"> <li>1. Customer must be an existing active Malaysia’s M2u users.</li> <li>2. Customer must be able to view and transact their existing Maybank Malaysia’s Current or Savings Account online via own M2u.</li> <li>3. To view FD Statement with Maybank London, the user needs to have an existing FD account in Malaysia and it’s accessible via M2u.</li> </ol>
<b>5. What are the functions available once account linking done with M2U?</b>	<p>You are able to view and download your Maybank London monthly statement on M2u.</p>
<b>6. Is there any user guide available?</b>	<p>Kindly refer to the user guide.</p>

<b>7. Can I remove the accessibility to online statement for my Maybank London's account?</b>	<p>Yes. You can always unlink your Maybank London's account. Kindly refer to the user guide on how to unlink the account accordingly.</p>
<b>8. I wish to view my fixed deposit statement for my account with Maybank London. Presently I don't have any existing fixed deposit with Maybank Malaysia.</b>	<p>Regret to inform that you will not able to view your Maybank London's fixed deposit statement online at the moment if you do not have any existing fixed deposit account which can be viewed in your M2u.</p>
<b>9. Will I still be getting my hard copies monthly statements?</b>	<p>You will still be receiving your monthly hard copies statement until further notice. For the time being, there is no option to opted for paperless statements only and we are considering to upgrade and improve to provide this option in the future.</p>
<b>10. I don't have any Maybank account. Can I still register for a Maybank2u account?</b>	<p>If you do not have a Maybank account, you'll need to open an account in order to register for Maybank2u. You can either do it online by signing up for a MAE account via the MAE app, or walk in to a nearby Maybank Malaysia branches</p> <p>For further information, kindly refer to the following link:</p> <p><a href="https://www.maybank2u.com.my">FAQs   Maybank Malaysia (maybank2u.com.my)</a></p>
<b>11. Who should I contact if I have further enquiries regarding Maybank London online statements?</b>	<p>Feel free to contact our Relationship Manager, Putra at <a href="tel:+447525856403">+44 7525 856 403</a> and/or <a href="mailto:putra@maybank.uk.com">putra@maybank.uk.com</a> should you encounter any issue from 9am-5pm UK time.</p> <p>For matters related to M2u functionality, kindly contact our 24 hours' customer service at</p> <p>Tel: <a href="tel:1300886688">1-300 88 6688</a>        Email: <a href="mailto:mgcc@maybank.com">mgcc@maybank.com</a>        Overseas? Tel: <a href="tel:+60378443696">+60-3-7844 3696</a></p>