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## **Investor Presentation**

Financial Results First Half FY2023 ended 30 June 2023 30 August 2023



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## 1H FY2023: Net Profit Up 26.0% YoY to RM4.60 billion



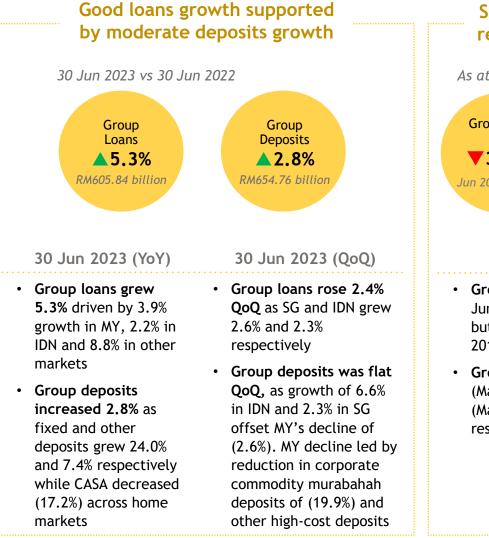


- Higher net operating income (NOI) by 8.6% led by non-interest income (NoII) increase of 61.0% YoY. Net fund based income was lower by 4.4% as NIM compressed due to higher funding costs led by interest rate hikes in the past year and continued deposit competition
- Cost growth of 15.1% led by higher personnel costs, credit card-related fees due to higher billings, ROU (Right-of-Use) assets depreciation and IT-related costs as well as marketing expenses
- Net impairment losses decreased 50.5% to RM867.4 million following a net writeback in financial investments of RM78.7 million (1H FY2022: net allowance of RM448.5 million) and lower net loan provisioning by 28.0% to RM921.7 million on writeback for corporate borrowers and stable impairment volumes/balances YoY
- Net profit rose 26.0% YoY, resulting in ROE of 10.9% from 9.0% a year ago

- NOI grew 15.6% on higher NOII of 62.6% driven by unrealised treasury and markets gain that more than doubled QoQ as well as improved core fees of 1.6% on better service charges and investment banking fees. Net fund based income rose marginally by 0.6% despite NIM (ann.) compressing 5 bps QoQ to 2.14% from 2.19% in 1Q FY2023 on continued increase in funding cost
- **Cost increased by 12.1% QoQ** mainly driven by personnel costs, IT expenses, administration and general costs as well as marketing costs due to higher giftpoint expenses
- Net impairment losses increased to RM574.5 million from RM292.9 million due to increased provisioning for existing impaired borrowers, provisions for new impaired borrowers and specific overlays made
- Net profit grew 3.2% led by higher income

## 1H FY2023: Good Loans Growth & Stable Liquidity; AQ Remained Healthy





## Strong liquidity position; CASA ratio remained above pre-pandemic level



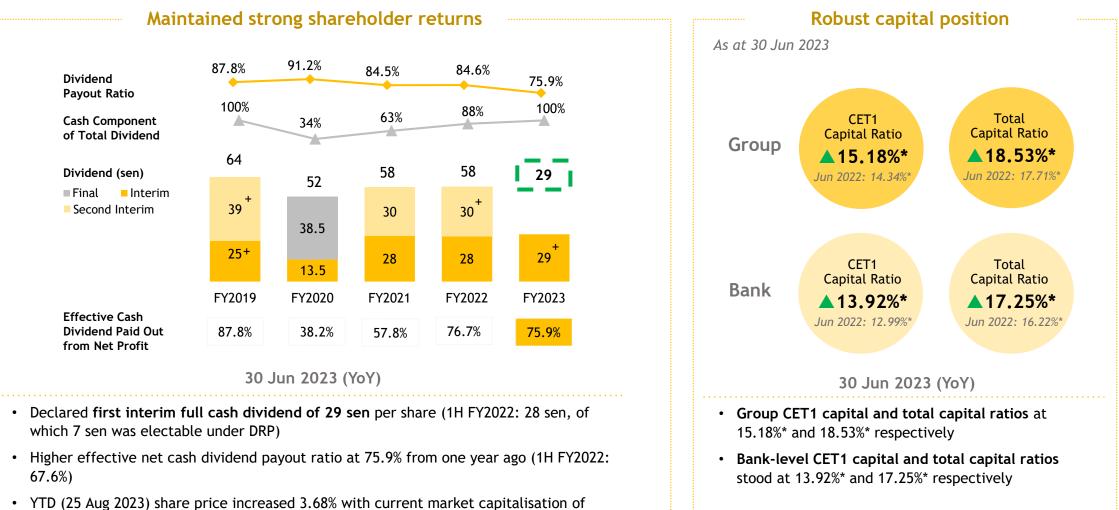
### 30 Jun 2023 (YoY)

- Group CASA ratio moderated to 37.7% as at end Jun 2023 (Mar 2023: 39.1%, Jun 2022: 46.7%), but remained above pre-pandemic levels (Dec 2019: 35.5%)
- Group LCR and NSFR remained stable at 140.7% (Mar 2023: 145.8%; Jun 2022: 136.9%) and 117.6% (Mar 2023: 118.1%; Jun 2022: 120.6%) respectively



# 1H FY2023: Full Cash Dividend of 29 Sen Per Share, Translating To Dividend Yield of 6.54%. YTD TSR of 7.13%; Robust Capital Positions





FY2023)

RM108.73 billion. Current dividend yield at 6.54% (includes first interim dividend of

## 1H FY2023: Midway Point on Commitments 1,2,3 (Carbon Neutral) and 4; Key Recognitions Received for Various Sustainability Leadership Aspects



### FY2023 Sustainability Targets

	Sustainable Finance	Achieved: RM48.99 bil				
-	FY2023	(t): RM16.63	bil			
1	H FY2023	R	RM14.62 bil			
8 A 8 8 A	Improving Lives Across ASEAN	Achieved: 1.05 mil				
-	FY202	3(t): 403,344	1>			
11	H FY2023 183,127					
9	Carbon Emission Position*	FY2030: Neutral	FY2050: Net zero			
-		43.5% reduc	tion*>			
11	H FY2023		48.5%			
	Living Sustainability	p.a. on sust	et: 1 mil hours ainability & 1k JN SDG outcomes			
FY2023(t):1 mil hours						
11	1H FY2023 581,140 hours					

### Key Recognitions and Sustainability Highlights in 2023

First Malaysian bank to receive Global Finance 'Outstanding Leadership in Sustainability Transparency' - Asia Pacific award. Maybank also won Global Finance Best Bank for Sustainable Finance - Malaysia award

Maybank was awarded the Diversity, Equity & Inclusion - Gold Award and Talent Management - Gold Award at The Star's inaugural ESG Positive Impact Awards 2022

Completed **purchase of 80k MWh mREC** in May 2023, contributing to **carbon emission** reduction of 62.4k tCO2e

Launched **Myimpact credit card (conventional and Islamic)** in August as part of Maybank's ethical banking proposition, combining sustainability and Shariah principles. Card members can **track their carbon footprint and offset their carbon emissions** through contributions for various reforestation activities in the region. No compounding interest and annual fees



\*Cumulative reduction

## 1H FY2023 M25+ Progress: Good Traction, Especially Across Business Strategic Programmes (SPs), Anchoring On Customer Journeys



FY2023 M25+ Expected Investments (Opex and Capex)

### FY2023 Allocation: RM1.45 billion

RM373.9 mil

Amount committed as at Jun 2023

### Of RM373.9 mil Investment:

9% Tech-for-Tech

87% Tech-for-Business

4% Others

### Consumer (SP3)



• Online savings account opening for Zest-i & M2U Premier with e-KYC capabilities within 9 minutes (in MY)

### YTD Jun 2023 vs YTD Jun 2022

+23% Increase in total accounts opened and activated (100.9k from 81.7k)

+60% Increase in online accounts opened and activated (62.2k from 38.9k)

62% New accounts opened online (YTD Jun 2022:~48%)

+14% Increase in total deposit balances for online accounts

• Emplaced Dedicated Mortgage Consultants;

• Faster Home Mortgage application processing in MY by 23% TAT reduction from 129 to 99 days with Sales Force On-The-Go app:

+41% Increase in overall mortgage loan origination to RM22.6 bil (Jun 2023 YoY)

Mortgage loan applications applied
 online via Home<sup>2</sup>u in Jun 2023 (Dec 2022:~14%)

### SME (SP4)



- All under one roof: Reorganised RSME, SME+ and Business Banking under a single commercial centre in MY
- Expanded market reach:

   Increased SME+ loans size from RM10 mil to RM20 mil and SME Digital Loan size from RM250k to RM500k in MY
   Launched SME Digital Financing in Singapore offering clean loan of up to SGD150k
- Resulted in higher loan growth and salesforce productivity (Jun 2023 YoY)

+19% Increase in MY RSME loans origination to RM4.6 bil. Average origination per sales person up 8% to RM15.6 mil

+56% Increase in MY SME+ loans origination to RM5.7 bil. Average origination per Relationship Manager up 48% to RM 52.3 mil

### Insurance & Takaful (SP6)



 'One-Click Renewal' for private motor vehicle policyholders: reduced renewal process time to ~three minutes

+>200% Increase in daily Auto renewal premium (Jun 2023 vs Jan 2023)

• Introduced algorithm-driven BANCA 2.0 - EASE tool in Jun 2023 for relationship managers and personal financial advisors to provide personalised solutions

RM21.7mil Monthly revenue +40% uplift in Jun 2023

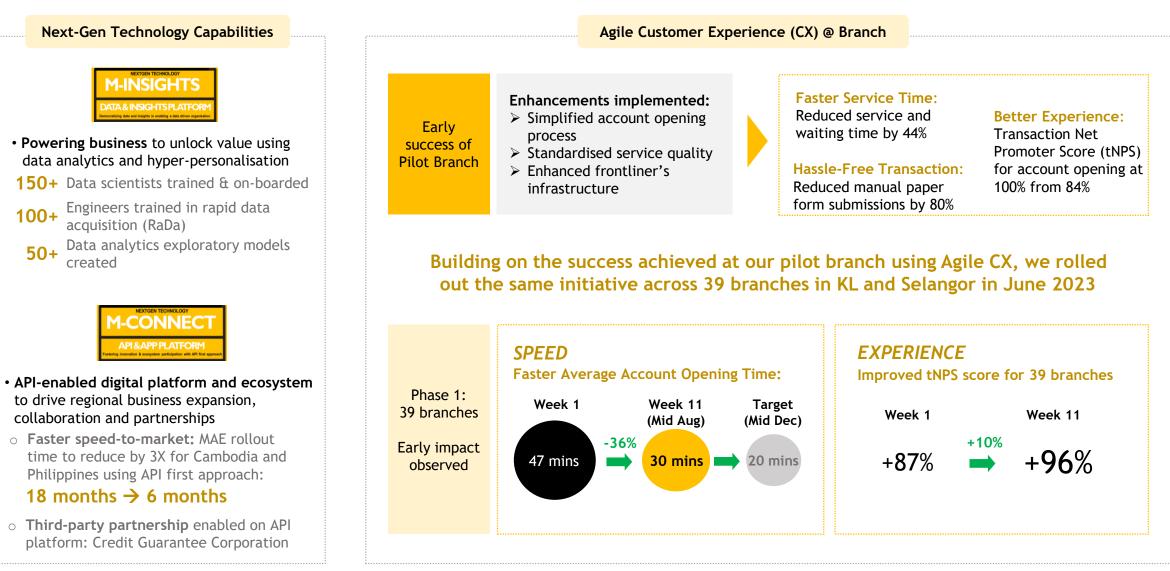
## • Together with other sales initiatives resulted in:

YTD Jun 2023 vs YTD Jun 2022

- +12% Increase in new policies/ certificates Increase in total
- +17% premiums/contributions to RM308 mil from new policies/ certificates

### 1H FY2023 M25+ Progress: Agile Delivery For Faster Time to Market and Better Customer Experience





# 2023: Economic Growth Moderates; Interest Rates Generally Expected To Remain

Malaysia						
2023 (f)	Previous Forecast	Current Forecast	Change in forecast			
GDP	4.5%	4.0%				
System loan	4.8%	5.0%				
OPR	3.00%	3.00%	-			
USD/MYR^	4.10	4.50	▼			
Inflation average	3.0%	3.0%	-			

### Economic outlook

- Economic growth expected at 4.0%, following high-base effect in 2022 that was boosted by full economic opening
- Moderating growth to be mitigated by tourism recovery and positive momentum in investments
- OPR likely to be maintained at 3.00% for 2023

### Banking outlook

- Loan growth momentum expected to moderate in 2023 against anticipated slower economic growth
- Full year NIM compression expected; stabilising 2H2023 NIM trends following severe compression in 1H2023

		•	
2022 (6)	Previous	Current	Change in
2023 (f)	Forecast	Forecast	forecast
GDP	0.8%	0.8%	-
System loan	1.0%*	-1.0%*	▼
3M SORA	3.90%	3.80%	▼
USD/SGD <sup>^</sup>	1.30	1.33	V
Inflation average	5.6%	5.1%	▼

### Economic outlook

- Slowing economic growth at 0.8% as externaloriented services and manufacturing sectors are impacted by weakening external demand
- Hospitality, consumer-related industries and construction to remain strong due to improved conditions in tourism and labour market
- Core inflation may taper in 2H2023 but remain sticky due to tight labour market

### Banking outlook

- Loans are expected to contract from weaker China re-opening and slower markets regionally
- Net interest income should continue to experience sequential deceleration from higher funding costs and weaker loans growth

<u>ila</u>	inde	onesia	
2023 (f)	Previous Forecast	Current Forecast	Change in forecast
GDP	5.0%	5.0%	-
System loan	9.5%-10.5%	9.5%-10.5%	-
Reference Rate	5.75%	5.75%	-
USD/IDR^	14,300	15,000	
Inflation average	3.7%	3.7%	-

### Economic outlook

- Stable economic growth backed by steady domestic demand, despite falling exports
- Inflation easing back to BI's target range (2% to 4%). Rupiah has come under pressure amid further Fed rate hikes, but remains one of best performers in ASEAN year to date
- BI to keep its reference rate steady at 5.75% in 2023, with a small probability of an earlier than expected rate cut due to slowing credit growth

### **Banking outlook**

- NIM pressure may persist on higher funding costs and competitive lending rates for higher quality corporates
- Profitability likely to be driven by lower provisioning expense rather than PPOP growth

### FY2023: Focus on Revenue and AQ Management; Continue with M25+ Momentum and Targeted Investments



Income Growth	<ul> <li>Focus on growth opportunities across consumer and business segments within ASEAN franchise:</li> <li>Double down on CFS franchise business i.e.: mortgage, RSME and SME+ across universal markets</li> <li>Deepening account planning across segments, products and countries for Global Banking</li> <li>Expand regional wealth management penetration and strengthen Islamic wealth management proposition in home markets</li> <li>Deploy sustainable financing and decarbonisation solutions to customers</li> </ul>
Balance Sheet Management	<ul> <li>Maintain strong liquidity position to support asset growth. Continue RWA optimisation initiatives to maintain robust capital levels</li> <li>Not engage in deposit price-competition but rather, defend CASA balances tactically amidst intense deposit competition, especially in Malaysia with emphasis on non-rates proposition</li> <li>Revised full year FY2023 NIM compression guidance circa 25 bps on continued funding pressure (previous guidance was 5 bps to 8 bps)</li> </ul>
Investment/ Cost Expenditure	<ul> <li>Strategic investments to enhance IT capabilities, integrate ecosystems within and beyond banking, and drive regional cross-selling synergies aligned to M25+</li> <li>With 1H FY2023 Group CIR at 47.5%, full year Group CIR guidance maintained at 47.5% taking into account higher union-related CA expenses arising from its conclusion in 1H FY2023</li> </ul>
Asset Quality Management	<ul> <li>Focus on asset quality recovery efforts and enhanced asset quality management towards achieving a sustained lower net credit charge off (NCC) rate</li> <li>Current 1H FY2023 annualised NCC rate of 31 bps leads to revised full year NCC rate guidance of between 30 bps and 35 bps (previous guidance was 35 bps to 40 bps)</li> <li>Monitor health of residual loans under repayment assistance programmes across key markets</li> </ul>
Sustainable Shareholder Returns	<ul> <li>With 1H FY2023 Group ROE at 10.9%, full year Group ROE guidance maintained between 10.5% and 11% as wider NIM compression to be offset by potentially better NCC rate</li> <li>Maintaining our 40%-60% dividend payout policy while prioritising higher cash component to reward shareholders and optimise capital</li> </ul>

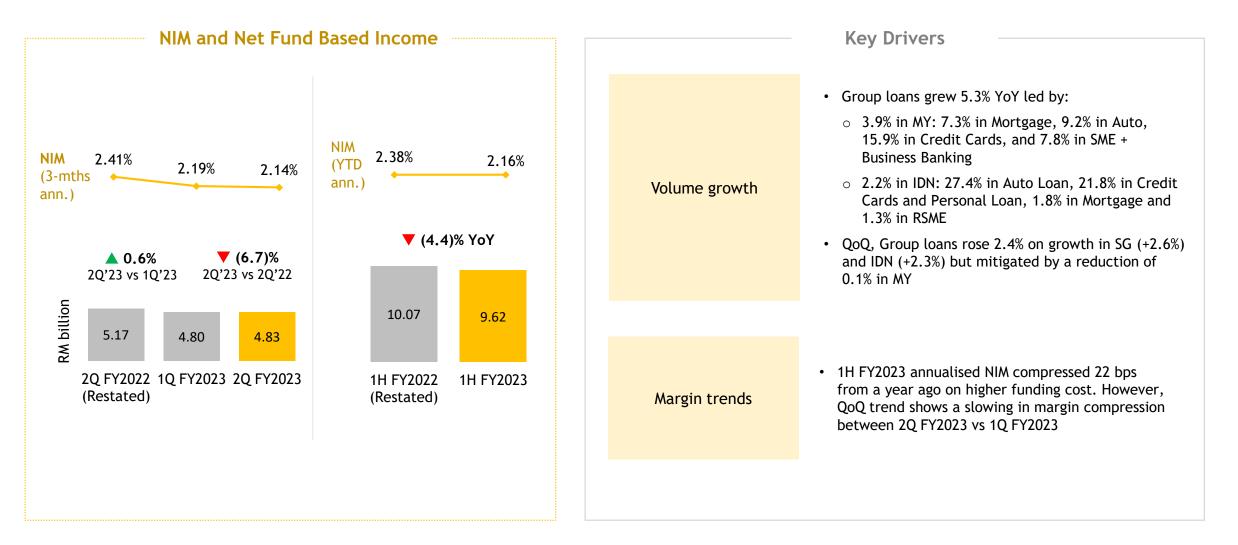
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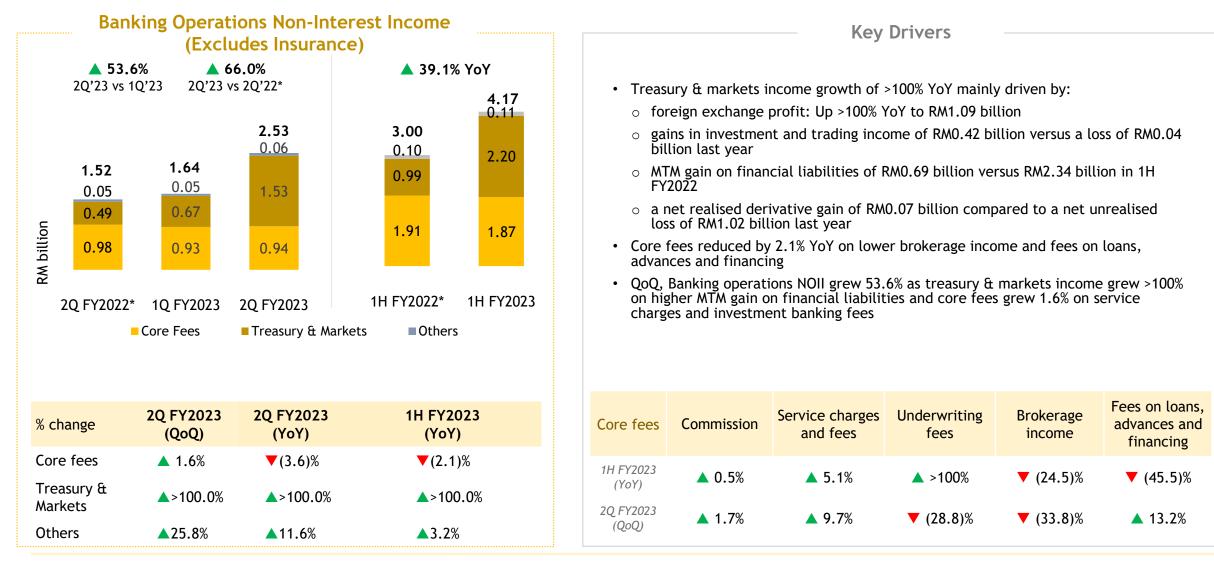
# Net Fund Based Income Impacted by NIM Compression on Persisting Funding Pressure





## Higher Banking Operations NOII from Stronger Treasury and Markets Income Led by Investment & Trading Income Gains and MTM Movements



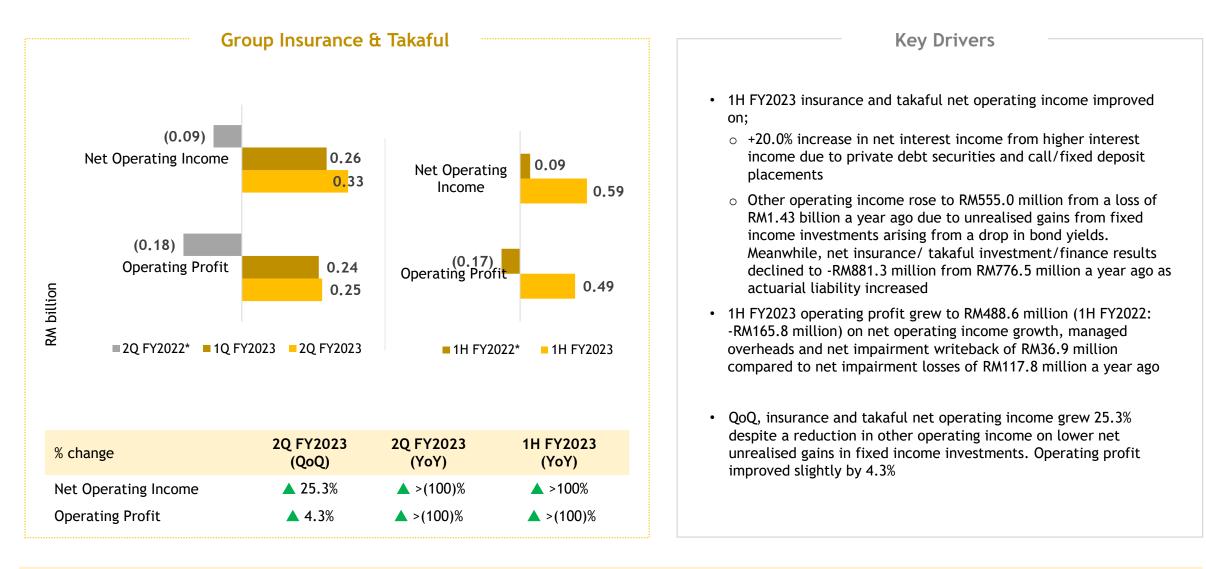


Note: Non-interest income was previously referred to as net fee based income

\*Restated 2Q FY2022 and 1H FY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

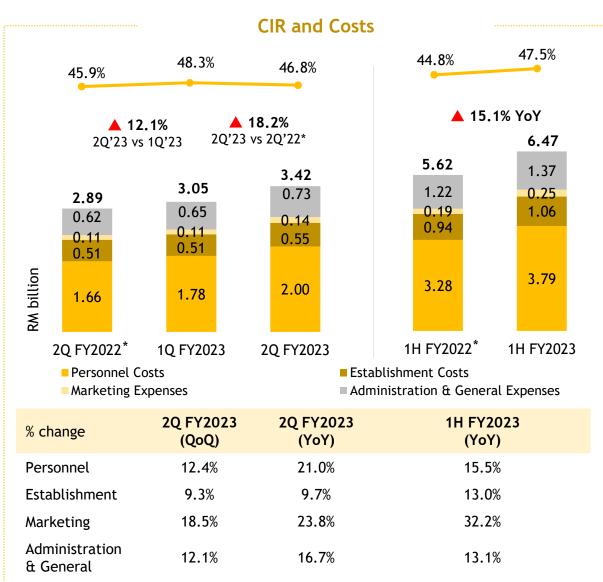
# Improved Group Insurance & Takaful Net Operating Income and Operating Profit





## Higher Cost on Personnel, IT and Revenue-Related Expenses



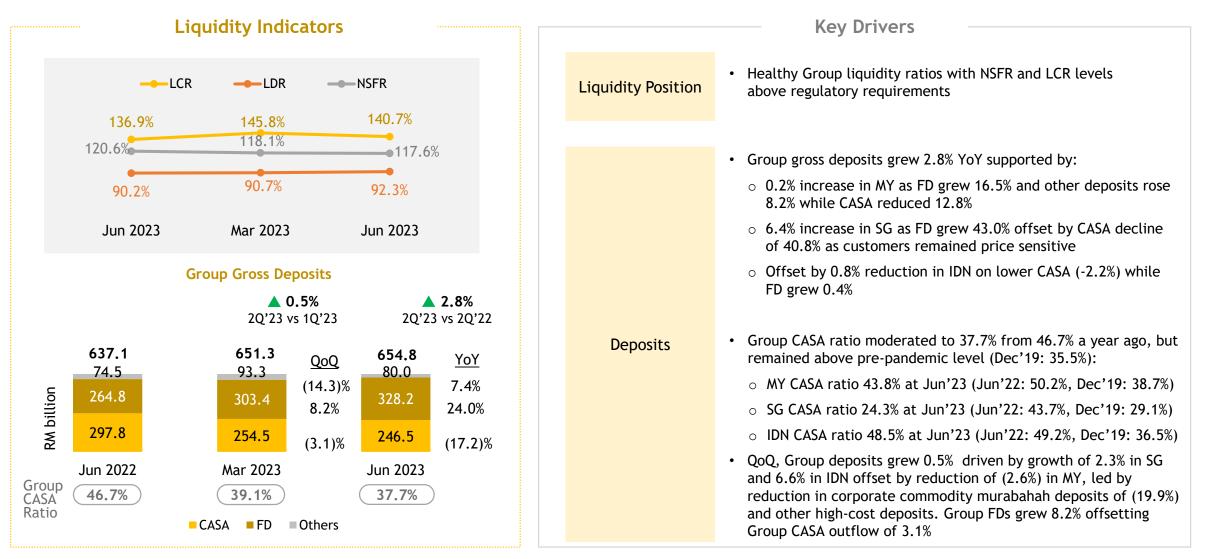


Key Drivers

- 1H FY2023 cost increase of 15.1% YoY mainly driven by:
  - $\circ~$  +15.5% increase in personnel costs, which includes provisions for collective agreements (CAs)
  - +32.2% increase in marketing expenses on higher giftpoints expenses and publicity spend
  - +13.0% increase in establishment cost mainly from higher IT costs including software maintenance and higher ROU assets depreciation
  - +13.1% increase in administration and general expenses from credit card related fees on higher billings and merchant volume as well as other general expenses
- M25+ related spend is RM77.8 million as at 1H FY2023, of which close to 80% is opex spend
- QoQ, cost rose 12.1% mainly due to:
- $\circ~$  +12.4% increase in personnel expenses following the CA conclusion in May 2023
- +12.1% increase in admin and general expenses due to insurance provision expense in shareholder's fund and other general expenses
- $\circ~$  +9.3% increase in establishment expenses on higher IT costs
- $\circ~$  +18.5% increase in marketing expenses attributed to higher giftpoints expenses, advertising and publicity spend

## Healthy Liquidity Levels





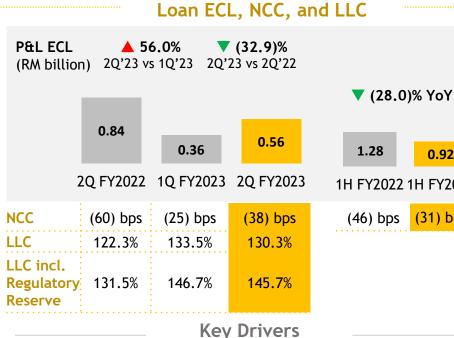
#### Note:

1) BNM's minimum LCR and NSFR requirements are 100%

2) LDR excludes loans to banks and FIs

## AQ Remained Healthy; Maintained Management Overlay





	▼ (28.	0)% YoY	
	1.28	0.92	
	1H FY2022	2 1H FY202	3
	(46) bps	(31) bps	
•			_

• Loan ECL reduced by 28.0% YoY:

- On writebacks for specific corporate borrowers and as loans impaired during the period remained low, resulting in lower net credit charge off rate of 31 bps
- Maintained management overlay (MOA) of RM1.7 billion on balance sheet, with 44% allocated for Retail and RSME portfolio although repayment assistance programmes continued to trend lower
- QoQ, loan ECL increased by 56.0% mainly on additional provisioning • for existing impaired borrowers, provisioning for new impaired borrowers and specific overlays made in 2Q FY2023

		Gro	ss Impaired	(GIL)			
		Jun 2022		Mar 2023		Ju	n 2023
		%	RM billion	%	RM billion	%	RM billion
Non Performi (NPL)	ng Loans	1.41%	8.12	1.25%	7.39	1.15%	6.98
Restructured & Rescheduled (R&R)		0.04%	0.26	0.04%	0.26	0.10%	0.61
Impaired Due to Judgmental/ Obligatory Triggers (IPL)		0.36%	2.04	0.21%	1.25	0.22%	1.32
Total GIL Rat	tio	1.81%	10.42	1.50%	8.89	1.47%	8.91
Of which:	Malaysia	1.28%	4.48	1.37%	4.98	1.34%	4.86
	Singapore	0.67%	0.98	0.60%	0.87	0.61%	0.94
	Indonesia	<b>4.99</b> %	1.62	4.14%	1.34	<b>4.06</b> %	1.42

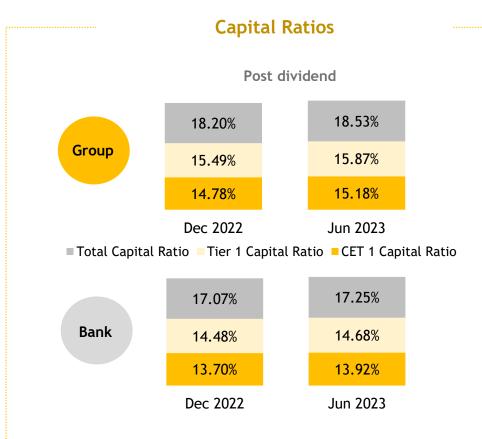
Gross Impaired Leans (GIL)

### **Key Drivers**

- Group GIL reduced to 1.47% due to write-offs and low formation of newly impaired loans
- R&R balances increased slightly to 0.10% but remained at manageable levels
- Stable trends across consumer lines in most home markets, with some uptick in GIL ratio observed with the SME segment in Malaysia

## **Robust Capital Positions**





Regulatory Requirements:

- Min. CET 1 Capital Ratio + Capital Conservation Buffer (CCB) is 7.0%, min. Tier 1 Capital Ratio + CCB is 8.5% and min. Total Capital Ratio + CCB is 10.5%
- 1.0% D-SIB Buffer effective 31 January 2021
- Pending announcement of the countercyclical capital buffer (CCyB) rate by BNM

- Key Drivers
- Capital ratios remain robust with Group CET1 capital ratio at 15.18% and Group total capital ratio at 18.53%, well above regulatory requirements.
- Credit RWA growth of 2.5% YoY remains below Group gross loans growth of 5.3%, as a result of ongoing RWA optimisation initiatives to ensure optimal capital utilisation.

Growth (%)	ΥοΥ	YTD Ann.
Group Gross Loans	5.3%	6.5%
Total Group RWA	2.0%	6.9%
- Group Credit RWA	2.5%	9.5%

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## P&L Summary: 1H FY2023



RM million	1H FY2023	1H FY2022 (Restated)	ΥοΥ	2Q FY2023	1Q FY2023	QoQ	2Q FY2022 (Restated)	YoY
Net fund based income *	9,622.2	10,067.6	(4.4)%	4,825.5	4,796.7	0.6%	5,173.7	(6.7)%
Non-interest income *	4,011.9	2,491.6	61.0%	2,484.3	1,527.6	62.6%	1,132.8	>100%
Net operating income	13,634.1	12,559.2	8.6%	7,309.8	6,324.3	15.6%	6,306.5	15.9%
Overhead expenses	(6,472.6)	(5,624.0)	15.1%	(3,420.4)	(3,052.2)	12.1%	(2,894.1)	18.2%
Personnel Costs	(3,787.3)	(3,280.2)	15.5%	(2,004.3)	(1,783.0)	12.4%	(1,657.1)	21.0%
Establishment Costs	(1,061.3)	(939.6)	13.0%	(554.4)	(507.0)	9.3%	(505.4)	9.7%
Marketing Expenses	(249.0)	(188.4)	32.2%	(135.0)	(113.9)	18.5%	(109.1)	23.8%
Administration & General Expenses	(1,375.0)	(1,215.9)	13.1%	(726.8)	(648.2)	12.1%	(622.6)	16.7%
Pre-provisioning operating profit (PPOP) <sup>1</sup>	7,161.5	6,935.1	3.3%	3,889.4	3,272.1	18.9%	3,412.4	14.0%
Net impairment losses	(867.4)	(1,753.2)	(50.5)%	(574.5)	(292.9)	96.2%	(1,156.1)	(50.3)%
Operating profit	6,294.1	5,182.0	21.5%	3,314.8	2,979.3	11.3%	2,256.3	46.9%
Profit before taxation and zakat (PBT)	6,425.6	5,275.0	21.8%	3,369.8	3,055.8	10.3%	2,299.8	46.5%
Net Profit <sup>2</sup>	4,604.0	3,655.2	26.0%	2,338.6	2,265.4	3.2%	1,608.4	45.4%
EPS - Basic (sen)	38.2	30.7	24.6%	19.4	18.8	3.2%	13.4	44.3%

Restated 1H FY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023.

Note:

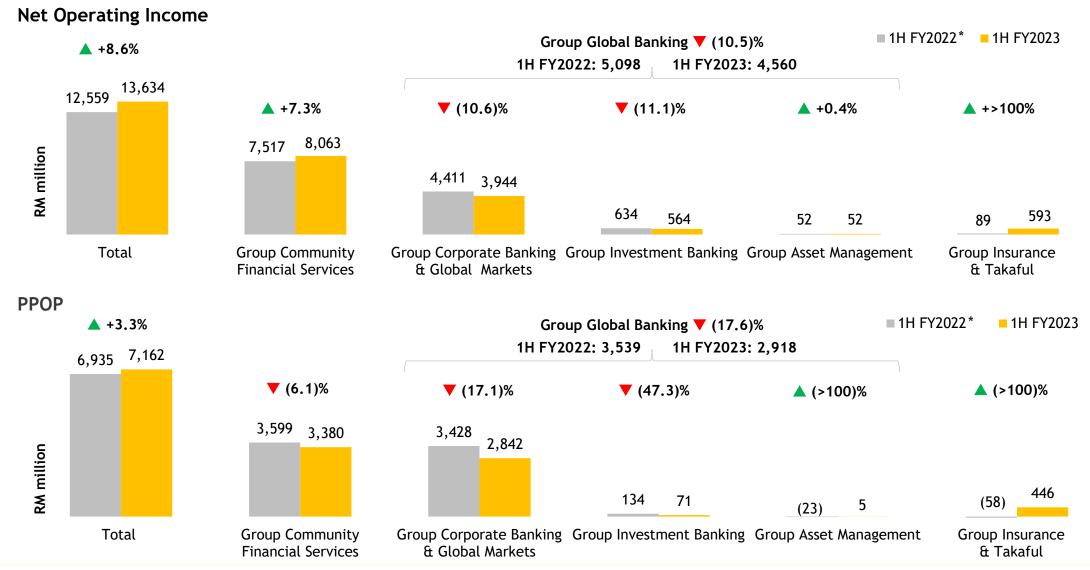
\* From consolidated 1H FY2023 Group numbers, Insurance and Takaful accounts for 8.7% of net fund based income and (6.1)% of non-interest income

<sup>1</sup> Pre-provisioning operating profit (PPOP) is equivalent to operating profit before impairment losses

<sup>2</sup> Net Profit is equivalent to profit attributable to equity holders of the Bank

## Segmental Performance of Businesses: 1H FY2023 (1/2)





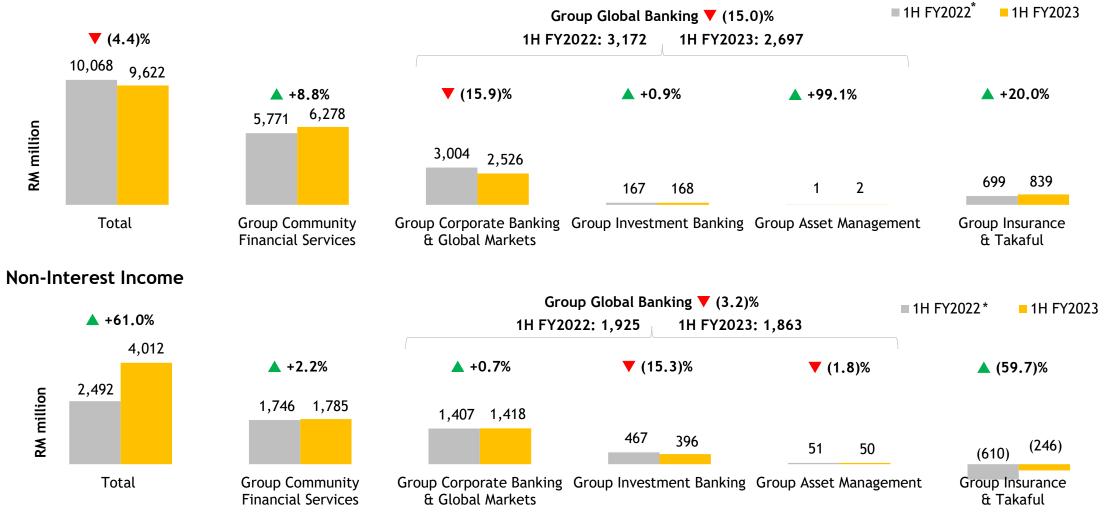
### Note:

Net income & PPOP for Group includes "Head Office & Others" expenditure of RM145.1 million for 1H FY2022 and income of RM417.4 million for 1H FY2023 \*Restated 1HFY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

## Segmental Performance of Businesses: 1H FY2023 (2/2)



### Net Fund Based Income



#### Note:

Net fund based income includes "Head Office & Others" income of RM424.9 million for 1H FY2022 and expenditure of RM192.1 million for 1H FY2023 Non-interest income includes "Head Office & Others" expenditure of RM569.9 million for 1H FY2022 and income of RM609.5 million for 1H FY2023 \*Restated 1H FY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

## Group Non-Interest Income: 1H FY2023

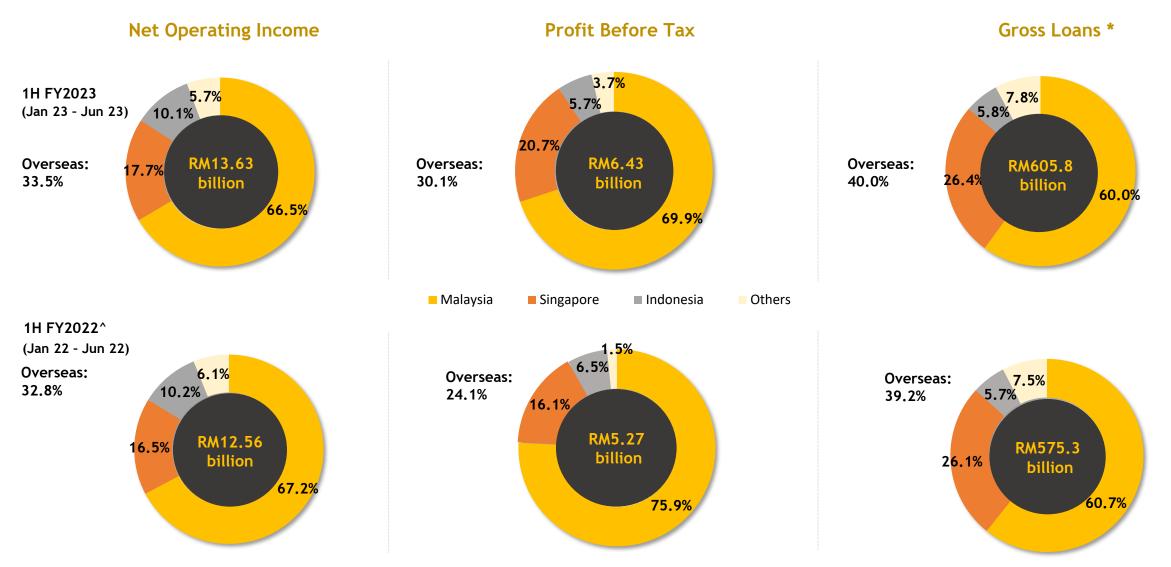


NOII (RM million)	1H FY2023	1H FY2022 (Restated)	ΥοΥ	2Q FY2023	1Q FY2023	QoQ	2Q FY2022 (Restated)	ΥοΥ
Commission, service charges and fees	1,866	1,906	▼ (2.1)%	940	926	<b>1.6%</b>	975	▼ (3.6)%
Commission	687	683	▲ 0.5%	346	341	<b>▲</b> 1.7%	355	▼ (2.3)%
Service charges and fees	906	862	▲ 5.1%	474	432	<b>▲ 9.7</b> %	444	<b>▲ 6.7</b> %
Underwriting fees	45	18	▲ >100%	19	26	▼ (28.8)%	10	<b>▲ 93.9</b> %
Brokerage income	150	198	▼ (24.5)%	60	90	▼ (33.8)%	85	▼ (29.5)%
Fees on loans, advances and financing	78	143	▼ (45.5)%	42	37	▲ 13.2%	82	<b>▼</b> (49.4)%
Treasury & markets income	2,196	988	▲ >100%	1,526	671	▲ >100%	493	▲ >100%
Insurance income	(157)	(507)	▲ (68.9)%	(41.1)	(116)	<b>▲</b> (64.7)%	(389)	<b>▲</b> (89.4)%
Other income	107	104	▲ 3.2%	60	48	<b>1</b> 25.8%	54	<b>▲</b> 11.6%
Total Group's Non-Interest Income	4,012	2,492	<b>61.0%</b>	2,484	1,528	▲ 62.6%	1,133	▲ >100%

Note: Non-interest income was previously referred to as net fee based income Restated 1H FY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

## International & Malaysia Portfolio Mix 1H FY2023





#### Note:

\* Net of unwinding interest and effective interest rate

^Restated 1HFY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

## Group Gross Loans Growth: 30 June 2023



	% of Portfolio	30 Jun 2023	31 Mar 2023	QoQ	31 Dec 2022 (Restated)	YTD Ann.	30 Jun 2022	ΥοΥ
Group Gross Loans		605.8	591.7	<b>2.4</b> %	586.9	<b>6.5</b> %	575.3	▲ 5.3%
Malaysia (RM billion)	60%	363.3	363.7	▼ (0.1)%	362.9	▲ 0.2%	349.5	<b>3.9</b> %
Community Financial Services	78%	283.5	279.7	<b>1.4</b> %	278.2	▲ 3.8%	267.6	<b>▲</b> 5.9%
Global Banking	22%	79.6	83.5	▼ (4.7)%	84.4	▼ (11.4)%	81.9	▼ (2.8)%
International (RM billion)	39%	237.0	222.0	<b>6.7</b> %	218.4	<b>17.0%</b>	220.7	<b>1.4%</b>
Singapore (SGD billion)	65%	45.0	43.9	<b>2.6</b> %	43.7	<b>▲</b> 6.1%	45.8	▼ (1.7)%
Community Financial Services	55%	24.7	24.3	<b>1.5</b> %	24.6	▲ 0.5%	24.9	▼ (1.0)%
Global Banking	45%	19.6	19.0	▲ 3.0%	18.5	<b>11.4</b> %	19.9	<b>▼</b> (1.8)%
Indonesia (IDR trillion)	15%	112.3	109.9	<b>2.3</b> %	110.8	<b>2.7%</b>	110.0	<b>2.2%</b>
Community Financial Services	62%	69.7	68.3	<b>2.0</b> %	67.8	▲ 5.4%	65.7	<b>▲</b> 6.1%
Global Banking	38%	42.5	41.2	<b>3.1</b> %	42.7	▼ (0.9)%	44.0	▼ (3.4)%
Other markets (RM billion)	20%	47.0	44.1	<b>6.5</b> %	43.8	<b>14.5%</b>	43.2	<b>8.8</b> %
Investment banking (RM billion)	1%	8.1	7.8	<b>4.1%</b>	7.3	<b>22.2%</b>	7.9	<b>2.3%</b>

\*Restated comparative loan figures as at 31 December 2022 position as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

## Malaysia Loans Growth: 30 June 2023



RM billion	% of Portfolio	30 Jun 2023	31 Mar 2023	QoQ	31 Dec 2022	YTD Ann.	30 Jun 2022	ΥοΥ
Community Financial Services (reported)	78%	283.5	279.7	<b>1.4%</b>	278.4	<b>3.7</b> %	267.6	<b>5.9</b> %
Community Financial Services (rebased) <sup>1</sup>	78%	283.5	279.7	<b>1.4%</b>	278.2	<b>3.8</b> %	267.6	<b>5.9</b> %
Consumer	62%	225.8	223.3	<b>1.1%</b>	222.6	<b>3.0%</b>	214.1	<b>5.5</b> %
Total Mortgage	35%	127.4	125.1	<b>▲ 1.9</b> %	123.0	<b>7.2</b> %	118.7	<b>7.3</b> %
Auto Finance	17%	61.2	60.0	<b>2.1</b> %	58.8	<b>8.3</b> %	56.1	<b>9.2</b> %
Credit Cards	2%	9.0	8.8	<b>2.5</b> %	8.8	<b>3.9</b> %	7.8	<b>15.9</b> %
Unit Trust	7%	26.0	27.4	▼ (5.0)%	29.7	▼ (24.8)%	29.3	▼ (11.4)%
Other Retail Loans	1%	2.2	2.2	<b>1.2</b> %	2.2	<b>▼</b> (2.9)%	2.2	▼ (1.2)%
Business Banking + SME (reported)	16%	57.7	56.4	<b>2.4%</b>	55.8	<b>6.7</b> %	53.5	<b>7.8</b> %
Business Banking + SME (rebased) <sup>1</sup>	16%	57.7	56.4	<b>2.4</b> %	55.7	<b>7.2%</b>	53.5	<b>7.8</b> %
SME (reported)	7%	27.2	26.4	<b>3.0</b> %	26.3	<b>6.8</b> %	24.8	<b>9.6</b> %
SME (rebased) <sup>1</sup>	7%	27.2	26.4	▲ 3.0%	25.7	<b>11.3</b> %	24.8	<b>9.6</b> %
Business Banking (reported)	<b>8</b> %	30.5	30.0	<b>1.8</b> %	29.5	<b>6.7</b> %	28.7	<b>6.2</b> %
Business Banking (rebased)	<b>8</b> %	30.5	30.0	<b>1.8</b> %	30.0	<b>3.7</b> %	28.7	<b>6.2</b> %
Global Banking (Corporate) (reported)	22%	79.6	83.5	▼ (4.7)%	84.3	▼ (11.1)%	81.9	▼ (2.8)%
Term Loan	58%	46.4	48.7	<b>▼</b> (4.9)%	48.6	<b>▼</b> (9.4)%	49.0	▼ (5.5)%
Short Term Revolving Credit	28%	22.1	24.2	▼ (8.6)%	25.5	▼ (26.7)%	21.5	<b>2.8</b> %
Trade Finance and Others	14%	11.2	10.6	<b>5.1</b> %	10.2	<b>19.9</b> %	11.3	▼ (1.5)%
Global Banking (Corporate) (rebased) <sup>1</sup>	22%	79.6	83.5	▼ (4.7)%	84.4	▼ (11.4)%	81.9	▼ (2.8)%
Total Malaysia		363.3	363.7	▼ (0.1)%	362.9	▲ 0.2%	349.5	<b>3.9</b> %

Note: <sup>1</sup> Rebased loan growth figures are based on adjusted 31 December 2021 position in line with migration of client accounts, effective 1 January 2022 'Term Loan' includes foreign currency denominated accounts, while 'Trade Finance and Others' is combined with 'Overdraft'

## Singapore Loans Growth: 30 June 2023



SGD billion	% of Portfolio	30 Jun 2023	31 Mar 2023	QoQ	30 Jun 2022	YoY
Community Financial Services	55%	24.7	24.3	<b>1.5%</b>	24.9	▼ (1.0)%
Consumer	39%	17.5	17.6	▼ (0.5)%	18.4	▼ (4.6)%
Housing Loan	27%	12.3	12.4	▼ (0.7)%	12.9	▼ (4.6)%
Auto Loan	5%	2.3	2.3	<b>▲</b> 1.1%	2.3	▲ 2.0%
Cards	1%	0.3	0.3	<b>2.8</b> %	0.3	▲ 7.5%
Others	6%	2.6	2.6	▼ (1.3)%	2.9	▼ (10.9)%
Non-Individuals	16%	7.2	6.7	<b>▲ 6.7%</b>	6.6	<b>9.</b> 1%
RSME	4%	1.8	1.8	▲ 0.2%	1.8	▲ 0.3%
Business Banking	8%	3.6	3.3	▲ 10.2%	3.4	▲ 8.3%
Others	4%	1.8	1.6	<b>▲ 6.9</b> %	1.4	▲ 22.4%
Corporate Banking	450/	19.6	19.0	▲ 3.0%	19.9	<b>▼</b> (1.8)%
Loans to Related Corporations	45%	0.7	0.6	▲ 37.3%	0.9	▼ (16.5)%
Total Singapore		45.0	43.9	<b>2.6</b> %	45.8	▼ (1.7)%

## Indonesia Loans Growth: 30 June 2023 (Based on MBI's reporting)



IDR trillion	% of Portfolio	30 Jun 2023	31 Mar 2023	QoQ	30 Jun 2022	YoY
Community Financial Services	63.1%	69.4	67.9	▲ 2.2%	64.7	▲ 7.2%
CFS Retail	37.7%	41.5	40.1	▲ 3.5%	36.0	<b>15.4%</b>
Auto Loan	19.8%	21.7	20.5	<b>▲ 5.9</b> %	17.1	<b>▲ 27.4</b> %
Mortgage	14.5%	15.9	15.9	▲ 0.0%	15.6	<b>▲</b> 1.8%
Credit Cards + Personal Loan	3.0%	3.2	3.1	<b>▲ 6.1</b> %	2.7	<b>▲ 21.8</b> %
Other loans	0.5%	0.6	0.6	▲ 0.4%	0.6	▲ 0.6%
CFS Non-Retail	25.4%	27.9	27.8	<b>▲</b> 0.4%	28.8	▼ (2.9)%
Business Banking	9.4%	10.3	10.0	<b>▲ 2.7</b> %	11.1	▼ (6.8)%
SME+	4.5%	4.9	5.0	▼ (2.8)%	5.1	▼ (4.0)%
RSME	11.5%	12.7	12.7	▼ (0.2)%	12.5	<b>▲</b> 1.3%
Micro*	0.0%	0.0	0.0	▼ (20.6)%	0.1	▼ (81.6)%
Global Banking	36.9%	40.5	39.3	▲ 3.2%	42.1	▼ (3.7)%
Total Indonesia		110.0	107.2	<b>2.6</b> %	106.8	<b>2.9</b> %

Note: Maybank Indonesia's loans breakdown is mapped in accordance to its local regulatory reporting requirements \*Micro segment has been discontinued and Maybank Indonesia is running down this business

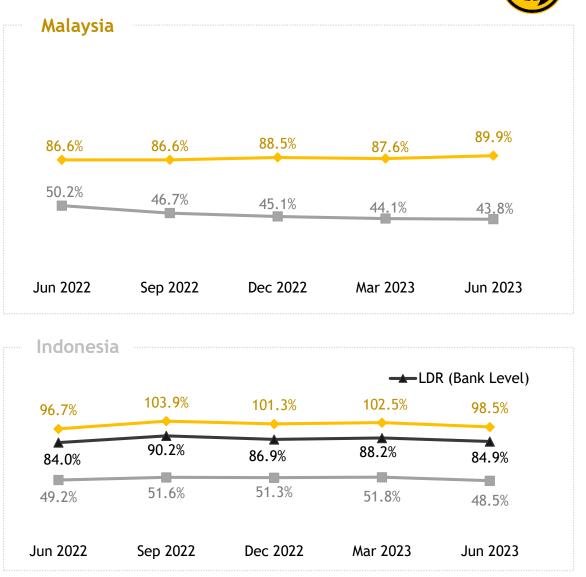
## Group Deposits Growth: 30 June 2023



	% of Portfolio	30 Jun 2023	31 Mar 2023	QoQ	31 Dec 2022	YTD Ann.	30 Jun 2022	YoY
Group Gross Deposits		654.8	651.3	<b>0.5</b> %	639.4	<b>4.8</b> %	637.1	<b>2.8</b> %
Total CASA		246.5	254.5	▼ (3.1)%	261.7	▼ (11.6)%	297.8	▼ (17.2)%
Malaysia (RM billion)	62%	407.3	418.2	▼ (2.6)%	413.2	▼ (2.8)%	406.7	▲ 0.2%
Total CASA	44%	179.4	184.8	<b>V</b> (2.9)%	187.6	▼ (8.7)%	205.8	▼ (12.8)%
Savings Deposits	15%	62.6	63.2	▼ (0.9)%	62.1	<b>▲</b> 1.5%	68.8	▼ (9.0)%
Current Accounts	<b>29</b> %	116.8	121.7	▼ (4.0)%	125.5	▼ (13.8)%	137.0	▼ (14.7)%
Fixed Deposits	36%	147.9	140.3	<b>5.4</b> %	136.7	<b>16.4</b> %	126.9	<b>16.5</b> %
Others	20%	80.0	93.0	▼ (14.0)%	88.9	▼ (20.0)%	74.0	<b>8.2</b> %
International	38%	248.7	234.5	<b>6.0</b> %	227.7	<b>18.4</b> %	231.6	<b>7.4%</b>
Singapore (SGD billion)	71%	51.4	50.2	<b>2.3</b> %	48.2	<b>13.0%</b>	48.3	<b>6.4</b> %
Total CASA	24%	12.5	14.0	▼ (10.6)%	15.4	▼ (37.6)%	21.1	<b>V</b> (40.8)%
Savings Deposits	11%	5.6	5.9	▼ (4.4)%	6.3	▼ (21.7)%	8.9	▼ (37.0)%
Current Accounts	13%	6.9	8.1	▼ (15.0)%	9.1	▼ (48.6)%	12.2	▼ (43.7)%
Fixed Deposits	76%	38.9	36.2	<b>7.3</b> %	32.9	<b>36.7</b> %	27.2	▲ 43.0%
Indonesia (IDR trillion)	14%	110.4	103.6	▲ 6.6%	105.5	<b>9.3</b> %	111.4	▼ (0.8)%
Total CASA	<b>49</b> %	53.6	53.7	▼ (0.2)%	54.1	▼ (1.9)%	54.8	▼ (2.2)%
Savings Deposits	20%	22.0	21.2	▲ 3.8%	21.9	▲ 1.0%	23.1	▼ (4.8)%
Current Accounts	<b>29</b> %	31.6	32.5	▼ (2.8)%	32.2	▼ (3.9)%	31.6	▼ (0.2)%
Fixed Deposits	51%	56.8	49.9	<b>13.9</b> %	51.4	<b>21.1</b> %	56.6	▲ 0.4%

### LDR and CASA Ratio





#### Note:

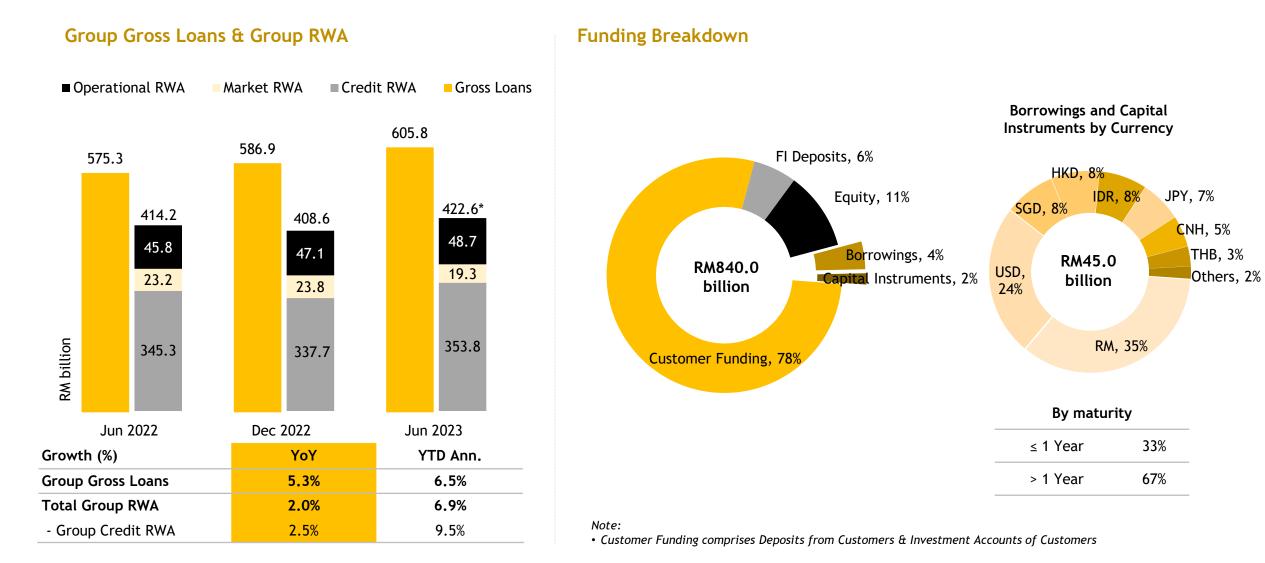
Group and Indonesia LDR excludes loans to banks and FIs

• Group and Malaysia LDR include investment accounts totaling RM26.69 billion for 30 Jun 2023, RM26.83 billion for 31 Mar 2023, RM24.50 billion for 31 Dec 2022, RM25.75 billion for 30 Sep 2022, and RM28.94 billion for 30 Jun 2022

• BNM's minimum LCR and NSFR requirements are 100%

## **RWA Optimisation and Funding Management**





# Continued Reduction in Home Markets' Loans Under Relief With Minimal AQ Slippages



% of Loans Under Repayment Assistance, Relief and R&R Programmes Against Respective Total Home Market Loans

Malaysia	
30/04/23	31/07/23
1.8%	1.7%
1.0%	0.7%
<b>0.5</b> % <sup>1</sup>	<b>0.1</b> % <sup>1</sup>
0.5%	0.4%
1.5%	1.7%
0.9%	0.8%
	30/04/23 1.8% 1.0% 0.5% <sup>1</sup> 0.5% 1.5%

\*Includes URUS and Flood Relief Assistance Programmes

- 11.2% missed payments (for loans that have commenced payments)
- No missed payments for loans under RA and relief programmes

Singapore							
% of Outstanding Loan Balance^	30/04/23	31/07/23					
SME	39.8%	36.1%					
Business Banking (BB)	13.8%	11.1%					
Total CFS	4.9%	4.4%					
Total Singapore	2.7%	2.4%					

All remaining loans under relief are under ESG<sup>2</sup>
96% prompt payments

Indonesia								
% of Outstanding Loan Balance^	30/04/23	31/07//23						
Mortgage	<b>5.9</b> %	5.1%						
RSME	10.1%	8.7%						
SME+	10.7%	8.8%						
Business Banking (BB)	11.4%	9.2%						
Total CFS	7.0%	5.8%						
Global Banking (GB)	9.3%	8.9%						
Total Indonesia	7.9%	7.1%						

Outstanding loans still under relief



• Principal-only deferment option at 10%

- Other relief packages at 90%
- 48% prompt payments

4.4

### Outstanding loans still under relief

- Principal-only deferment option at 69%
- Reduced instalments at 15%
- Conversion of working capital to term loan instalments and facility extensions at 16%
- 100% prompt payments

^ Against o/s total gross loans by each country's respective segments @ 30 Apr 2023 & 31 Jul 2023
 <sup>1</sup> Includes Special Relief Facility loans disbursed (RM0.63 billion as at 31 Jul 2023)
 <sup>2</sup> ESG is Singapore

<sup>2</sup> ESG is the MAS SGD Facility that provides low-cost funding for banks to grant loans under Enterprise Singapore's Temporary Bridging Loan Programme and Enterprise Financing Scheme - SME Working Capital Loan

## Asset Quality

### Allowances for losses on loans

P&L ECL (RM million)	2Q FY2022	3Q FY2022	4Q FY2022	1Q FY2023	2Q FY2023	1H FY2022	1H 2 FY2023
Stage 1, net	(52)	329	(205)	(87)	(73)	(217)	(160)
Stage 2, net	(57)	(274)	129	407	132	(30)	539
Stage 3, net	1,059	655	563	165	652	1,706	817
Write-offs	17	21	27	9	22	39	31
Recoveries	(130)	(139)	(207)	(136)	(174)	(217)	(310)
Other debts	1	8	2	1	4	1	5
Total	838	600	309	360	562	1,281	922
Of wł	nich: G	roup Comm	nunity Finar	ncial Servic	es (GCFS)	56	640
			Group G	lobal Bank	ing (GGB)	1,224	287
		Gro	oup Insuran	ce & Takaf	ul (Etiqa)	1	(6)
Net Charge Off Ra	ate (bps)					(46)	(31)
	2Q F	Y2022 3	8Q FY2022	4Q FY20	22 1Q F	Y2023	2Q FY2023
Loan loss coverag	<b>ge</b> 12	2.3%	122.3%	131.2%	6 <b>13</b> 3	3.5%	130.3%
Loan loss coverag	je				_		

### **GIL Ratio Composition**

	Jun 2022	Sep 2022	Dec 2022	Mar 2023	Jun 2023
Non Performing Loans (NPL)	1.41%	1.27%	1.22%	1.25%	1.15%
Restructured & Rescheduled (R&R)	0.04%	0.07%	0.07%	0.04%	0.10%
Performing Loans Impaired Due to Judgmental/ Obligatory Triggers (IPL)	0.36%	0.36%	0.28%	0.21%	0.22%
Total GIL Ratio	1.81%	1.70%	1.57%	1.50%	1.47%
Malaysia	1.28%	1.45%	1.38%	1.37%	1.34%
Singapore	0.67%	0.64%	0.57%	<b>0.60</b> %	<b>0.61</b> %
Indonesia	<b>4.99</b> %	4.10%	<b>4.19</b> %	4.14%	<b>4.06</b> %

Note:

Reserve

incl. Regulatory

Loan loss coverage includes ECL for loans at FVOCI as per Note A11(xii) of the Group's Financial Statements

133.3%

131.5%

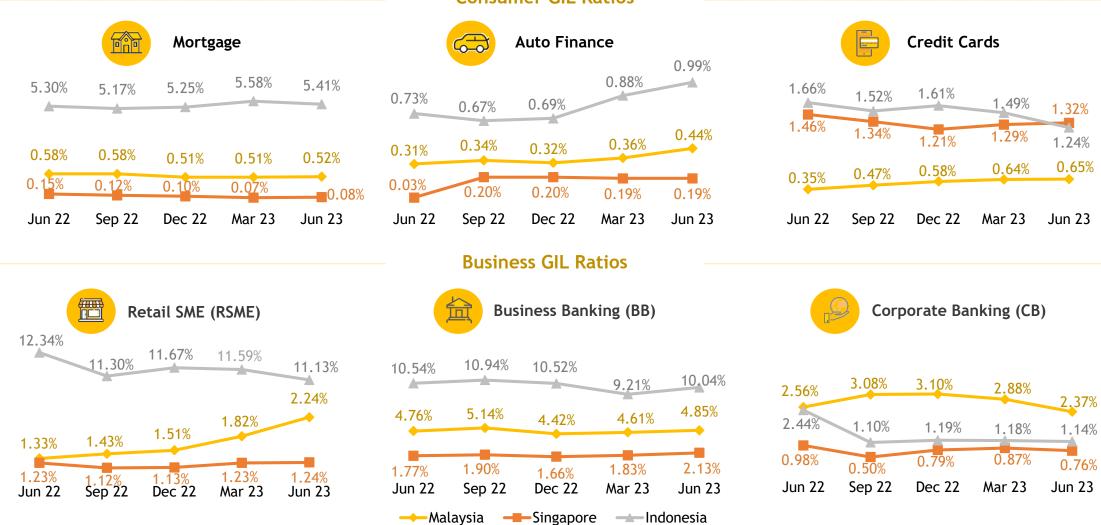
146.9%

146.7%

145.7%

## Asset Quality by Line of Business in Home Markets





**Consumer GIL Ratios** 

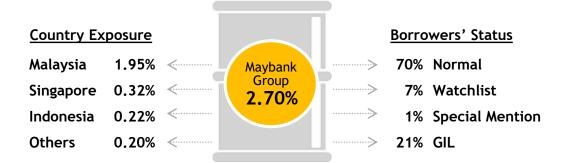
Note:

• Maybank Indonesia's GIL ratios are mapped in accordance to its local regulatory reporting requirements

## Specific Asset Exposures as at 30 June 2023



### Oil & Gas Loan and Fixed Income Securities Exposures to Non-Retail Borrowers

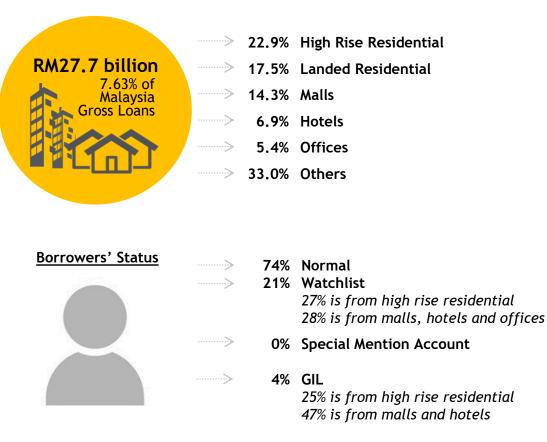


Note: Exposures is for loans and fixed income securities, with base including Group gross loans and corporate bonds and sukuk. Funded-only loans exposure is **1.66**% of Group gross loans

### ESG Vulnerable Sectors Loan Exposure to RSME and Non-Retail Borrowers

	000 1.82% Palm Oil	0.66% Forestry & Logging	2.49% Oil & Gas	0.03% Mining (Minerals)	0.33% Coal	
Funded	1.75	0.63	1.73	0.03	0.30	
Non-Retail	1.70	0.52	1.66	0.02	0.30	-
RSME	0.05	0.11	0.07	0.00	0.00	-
Non-Funded	0.07	0.04	0.75	0.00	0.04	
% of Group Gross L	oans					

### Real Estate Loan Exposure to Non-Retail Malaysian Borrowers



### Note:

• Funded-only loans exposure is 6.39%\*

• Exposures exclude unrated bonds

• 'Others' include Land, Industrial Buildings & Factories, Other Residential, Other Commercial and REITs

### **Dividend: 1H FY2023** Full cash single-tier interim dividend of 29 sen per share



Dividend Policy 40% - 60%

Dividend Payout Patio	76.5%	74.9%	79.9%	74.7%	71.9%	78.5%	76.3%	78.1%	78.5%	77.3%	87.8%	91.2%	84.5%	84.6%	75.9%
Payout Ratio Cash Component of Total Dividend	27%	13%	11%	12%	20%	25%	19%	27%	67%	53%	100%	34%	63%	88%	100%
Dividend (sen)	55.0	60.0		65.0 33 <sup>#</sup>	53.5	57.0	54.0	52.0	55.0	57.0	64.0	52.0	58.0	58.0	
<ul> <li>Final</li> <li>Interim</li> <li>Second Interim</li> </ul>	44 88.6%*	32 86.1%*	36.0	85.7%*	31 85.9%*	33 82.6%*	30 83.7%*	32 89.1%*	32+	32 81.7%*	39⁺	38.5 88.0%*	30 85.1%*	30⁺	29.0
	11	28 91.1%*	36 88.5%*	32 88.2%*	22.5 85.9%*	24 84.0%*	24 87.5%*	20 83.5%*	23 85.7%*	25 84.0%*	25+	<mark>13.5</mark> 87.4%*	28 85.7%*	28 77.9%*	29 <sup>+</sup>
Effective Cash Dividend Paid	FY10	FY11	FP11	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23
Out from Net Profit	26.2%	17.2%	17.0%	19.0%	22.0%	29.0%	23.2%	28.6%	57.2%	47.1%	87.8%	38.2%	57.8%	76.7%	<mark>75.9</mark> %

Note:

\*Actual Reinvestment Rate for Dividend Reinvestment Plan.

+ Dividend paid fully in cash

#The Net Dividend is 28.5 sen of which 15 sen is single-tier dividend. Maybank adopted the single-tier dividend regime with effect from FY2012

## Overall Business and Financial Impact from the Adoption of MFRS 17



#### **Business Perspective**

- Not expected to have a notable impact on pricing and product strategies
- No significant impact expected to the business, financial strength, claims paying ability, or dividend paying capacity of Etiqa. Accordingly, no significant changes to the business strategies anticipated at this juncture

### **Capital Requirements**

• No significant impact to capital requirements for Etiqa anticipated until such time when BNM further changes risk based capital framework

#### **Financial Statements**

- The financial impact from the adoption of MFRS 17 are mainly from the following key components:-
- Insurance revenue recognition
- The measurement model will affect the revenue recognition and contract liabilities computation
- Deferment of expenses

Amortisation of directly attributable expenses over the policy coverage period i.e. sales related expenses, commission etc. This is applicable for both life/family and general insurance/takaful businesses

Insurance finance income/(expenses)

Investment component is disclosed separately from insurance component in the Financial Statement. The change of the discounting factors used over the coverage period to reflect the time value of money and interest accretion on Future expected Cash flow, applicable to both life/family and general insurance/takaful business

• Impact to Maybank's income statement and balance sheet arising from MFRS 17 adoption can be found in Note A41 of the Maybank 1H FY2023 Financial Statements Maybank is in compliance with MFRS 17 requirements for 1H FY2023 reporting. As Etiqa has opted to use the various approaches to transition allowed under MFRS 17, the financial impact might vary depending on type of business:

General Businesses The discounting of insurance contract/takaful certificate liabilities will be applied. Acquisition expenses such as agency and sales commission are now amortised over the coverage period

Revenue is now recognised when service is

rendered over the coverage period as opposed to the previous practice of upfront recognition at inception. For example, policies/certificates such as Mortgage Reducing Term Assurance or Mortgage Reducing Term Takaful can only see revenue recognition over the duration of the credit policy/certification's coverage period, which averages about 20 to 30 years. Takaful liabilities recognition under MFRS17 now includes expected future surplus transfer that was not recognised in the past

Life/Family Investment Linked Businesses

Life/Family

Credit

**Businesses** 

Insurance and Takaful liability recognition under MFRS 17 now includes expected future profit surplus transfer that was not allowed in the past due to local regulation

### Income Statement for Insurance and Takaful Business



RM million	1H FY2023	1H FY2022 (Restated)	ΥοΥ	2Q FY2023	1Q FY2023	QoQ	2Q FY2022 (Restated)	YoY
Net interest income	839.4	699.4	20.0%	428.7	410.7	4.4%	350.6	22.3%
Insurance/takaful service result	80.1	42.6	88.2%	149.5	(69.4)	(>100)%	144.2	3.7%
Other operating income	555.0	(1,429.2)	>(100)%	226.3	328.7	(31.1)%	(1,099.2)	>(100)%
Total operating income	1,474.5	(687.3)	>(100)%	804.6	669.9	20.1%	(604.4)	>(100)%
Net insurance/takaful investment/finance result	(881.3)	776.5	>(100)%	(474.6)	(406.7)	16.7%	516.2	>(100)%
Net operating income	593.3	89.2	>+100%	330.0	263.3	25.3%	(88.2)	>(100)%
Overhead expenses	(141.6)	(137.2)	3.2%	(75.1)	(66.5)	12.9%	(71.7)	4.7%
РРОР	451.7	(48.0)	>(100)%	254.9	196.8	29.5%	(159.8)	>(100)%
Net impairment losses	36.9	(117.8)	>(100)%	(5.5)	42.4	(>100)%	(21.9)	(74.8)%
Operating profit	488.6	(165.8)	>(100)%	249.4	239.2	4.3%	(181.7)	>(100)%

### **Key Operating Ratios**



%	1H FY2023	1H FY2022 (Restated)	ΥοΥ	2Q FY2023	1Q FY2023	QoQ	2Q FY2022 (Restated)	ΥοΥ
Return on Equity <sup>4</sup>	10.9	9.0	1.9%	11.1	10.8	0.3%	8.7	2.4%
Net Interest Margin <sup>4</sup> (bps)	2.16	2.38	(22) bps	2.14	2.19	(5) bps	2.41	(27) bps
Fee to Income Ratio	29.4	19.8	9.6%	34.0	24.2	9.8%	18.0	16.0%
Loans-to-Deposit Ratio <sup>1</sup>	92.3	90.2	2.1%	92.3	90.7	1.6%	90.2	2.1%
Cost to Income Ratio <sup>2</sup>	47.5	44.8	2.7%	46.8	48.3	(1.5)%	45.9	0.9%
Asset Quality								
Gross Impaired Loans Ratio	1.47	1.81	(34) bps	1.47	1.50	(3) bps	1.81	(34) bps
Loans Loss Coverage	130.3	122.3	8.0%	130.3	133.5	(3.2)%	122.3	8.0%
Net Charge Off Rate <sup>4</sup> (bps)	(31)	(46)	15 bps	(38)	(25)	(13) bps	(60)	22 bps
Capital Adequacy <sup>3</sup>								
CET1 Capital Ratio	15.18	14.34	84 bps	15.18	15.09	9 bps	14.34	84 bps
Total Capital Ratio	18.53	17.71	82 bps	18.53	18.48	5 bps	17.71	82 bps

Note:

<sup>1</sup> LDR excludes loans to banks and FIs

<sup>2</sup> Total cost excludes amortisation of intangibles for Maybank IBG Holdings Limited

<sup>3</sup> The capital ratios are based on an assumption of 85% reinvestment rate for periods relating to dividends under DRP, and based on full cash payment of dividends for period without DRP.

<sup>4</sup> Quarterly positions of Return on Equity, Net Interest Margin and Net Charge Off Rate are on an annualised basis

Restated 1HFY2022 comparative information as MFRS 17 has replaced MFRS 4 Insurance Contracts for annual periods on or after 1 January 2023

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### Market Share Overview for Community Financial Services Malaysia



Market share	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23
Loans					
Total consumer	18.6%	18.7%	18.7%	18.7%	18.6%
Auto (Retail Hire Purchase)	30.3%	30.4%	30.4%	30.2%	30.2%
Total mortgage *	14.7%	14.7%	14.8%	14.8%	14 <b>.9</b> %
Credit cards **	21.0%	20.9%	21.1%	21.0%	21.2%
Deposits					
Total deposits ***	18.2%	18.2%	18.0%	18.0%	18.1%
Total core retail deposits ^	18.3%	18.0%	17.9%	17.8%	17.4%
Retail CASA ^	25.7%	25.2%	25.0%	25.3%	25.4%
Retail savings ^	28.8%	28.3%	28.3%	28.6%	28.8%
Demand deposits ^	1 <b>9.</b> 1%	18.7%	18.2%	18.3%	18.3%
Retail fixed deposits ^	13.4%	13.5%	13.8%	13.6%	13.1%
Channels					
Internet banking - Subscriber base	38.1%	38.2%	37.8%	37.5%	38.2%
Mobile banking - Subscriber base	29.3%	28.7%	27.2%	28.2%	24.1%
Internet banking - Transaction Volume ^^	49.3%	<b>49.5</b> %	50.2%	56.4%	<b>58.</b> 4%
Mobile banking - Transaction Volume	54.5%	54.0%	53.1%	46.6%	<b>46.2</b> %
Branch network $\Sigma$	19.6%	19.6%	19.3%	19.3%	19.3%

Note:

\* Refers to housing, shophouse and other mortgage loans

\*\* Credit cards market share refer to receivables for commercial banks

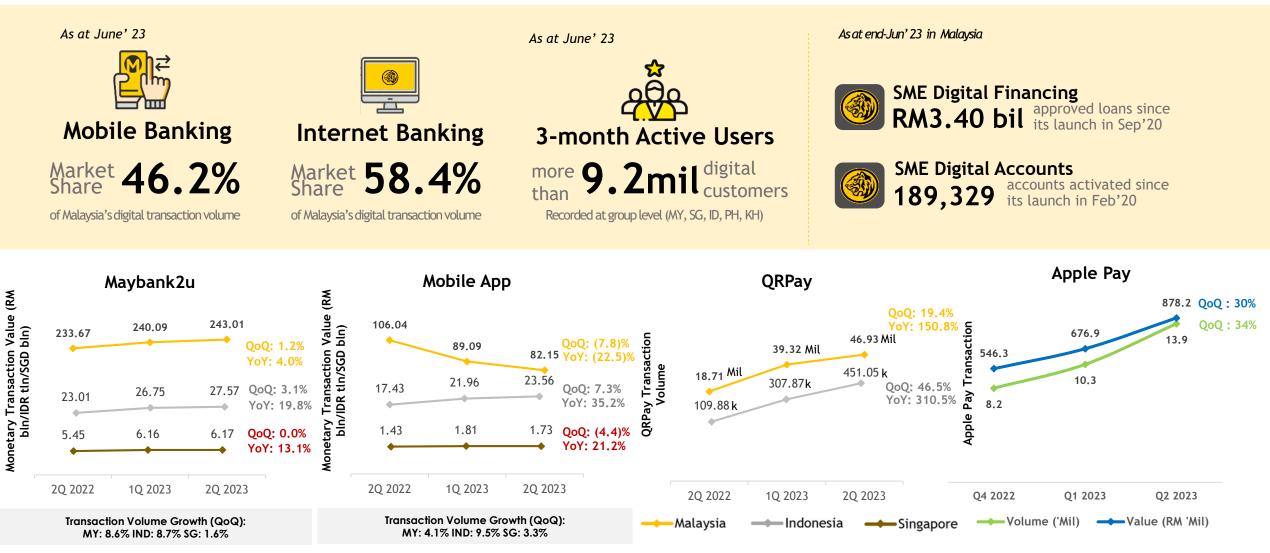
\*\*\* Total bank deposits inclusive of investment asset ("IA")

 $\Sigma$  Industry number from ABM, latest data as at June'23

<sup>^</sup> Without IA. With IA, the market share as at June'23 for Total Core Retail Deposits, Retail CASA, Retail Savings, Demand Deposits and Retail Fixed Deposits are 17.5%, 27.4%, 28.8%, 24.6% and 13.5% respectively (against MBB retail IA)
<sup>^</sup> Excluding non-financial transactions as per BNM guidelines

### We Continue to Hold Leadership Position in Mobile & Internet Banking Despite Intensifying Competition



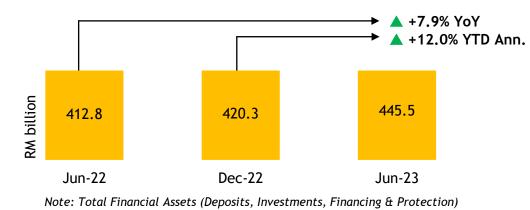


## Overview: Group Wealth Management & Group Securities Portfolios



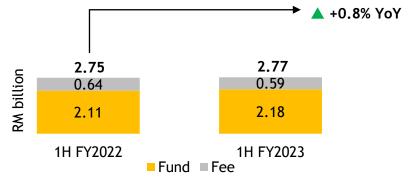
#### Group Wealth Management

Total Financial Assets grew 7.9% YoY to RM445.5 billion contributed by investments growth of 27.4% and loan growth of 6.8%



Total wealth income increased by 0.8% YoY driven primarily by strong

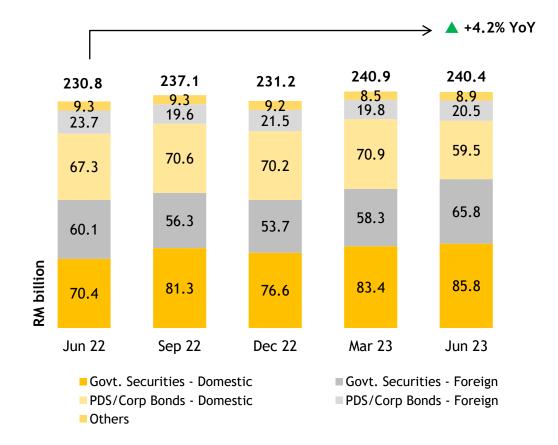
wealth fund income registering 3.4% YoY



Note: Premier & Privilege segments contribute to 92.9% of wealth income for 1H FY2023

#### **Group Securities Portfolio**

Group Securities Portfolio<sup>1</sup> grew 4.2% YoY



#### Note:

<sup>1</sup> Group Securities Portfolio is inclusive of Financial assets designated upon initial recognition (part of FVTPL)

### Overview of Group Investment Banking<sup>1</sup> Portfolio

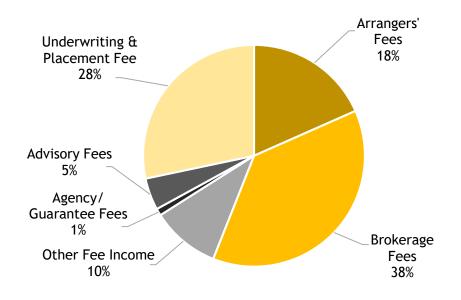


### Hong Kong Phillipines 1% Indonesia 5% Thailand 19% KM564.0m Singapore 25%

Top 1	Top 10 Broker Rankings (ASEAN countries)									
Malaysia	Thailand	Indonesia	Philippines							
#4	<b>#7</b>	# <b>2</b>	#4							
Market Share: 7.4% Trading value: USD7.6 billion	Market Share: 4.7% Trading value: USD17.5 billion	Market Share: 8.1% Trading value: USD12.6 billion	Market Share: 5.2% Trading value: USD1.6 billion							

#### 1H 2023 Total Income Breakdown by Country

#### 1H 2023 Non-Interest Income for Malaysia





#### <u>Note</u>

1. Maybank Investment Banking Group (MIBG) represents the combined business of Maybank IB and business segments under Maybank IBG Holdings

Legend: IB&A - Investment Baking & Advisory, ECM - Equities Capital Market, DM - Debt Markets, DCM - Debt Capital Markets

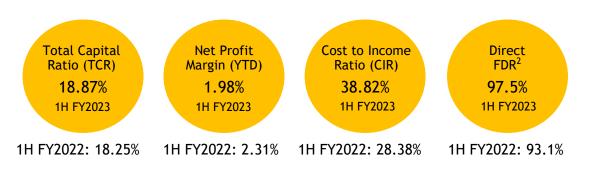
### Islamic Banking: Performance Overview



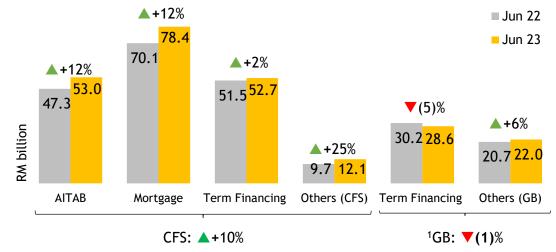
#### **Group Islamic Banking Financial Performance**

RM million	1H FY2023	1H FY2022	YoY
Total Income	3,643.2	3,598.8	1.2%
Profit Before Tax	1,826.3	2,264.3	(19.3)%
Financing & Advances	<b>262,062.8</b> <sup>1</sup>	243,617.8 <sup>1</sup>	7.6%
Deposits & Investment Account:	244,753.2	234,855.2	4.2%
Deposits from Customers	217,191.1	204,287.5	6.3%
Investment Account	27,562.1	30,567.7	<b>(9.8)</b> %

#### Maybank Islamic: Key Financial Ratios

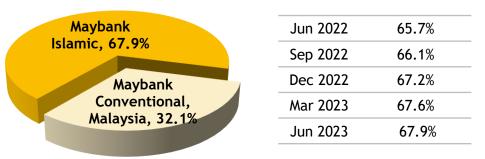


#### Maybank Islamic: Total Gross Financing<sup>1</sup> grew to RM246.6 billion



Note: Figures are as per latest segmentation breakdown

#### Maybank Islamic Contribution to Maybank Malaysia Loans and Financing as at 30 June 2023



#### Note:

<sup>1</sup> Including Financing managed by the Bank i.e. RPSIA financing that are treated as off-balance sheet effective from 31 December 2021

<sup>2</sup> Direct Financing to Deposits Ratio (FDR) comprising gross financing against deposit and Unrestricted Investment Account (exc. RPSIA assets and liabilities)

### Islamic Banking: Market Share



#### **29.9**% 29.8% 29.6% 29.5% 29.4% 28.0% 27.8% 27.8% 27.1% 26.1% Jun 22 Jun 23 Sep 22 Dec 22 Mar 23 ----Financing -----Deposits & Investment Accounts

Source: Latest BNM Monthly Statistical Bulletin

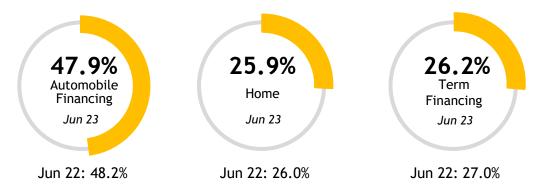
### Maybank Islamic Market Share

#### Asset Market Share in Malaysia (Mar 23)

	#1 Mayban	k Islamic	29.3%
Maybank Islamic	_		
ranks No.1	#2 CIMB Isla	amic	15.0%
by asset market share in Malaysia	2		0.00/
	#3 RHB Isla	mic	9.8%

Source: Respective Banks' Financial Statements and BNM Statistical data

Market Share by Key Products (Malaysia)



Source : Latest BNM Monthly Statistical Bulletin

#### Sukuk League Table Ranking (Jun 23)



Source: Bloomberg

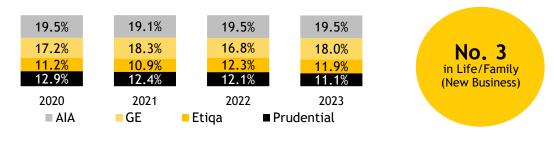
### Insurance and Takaful: Performance Overview



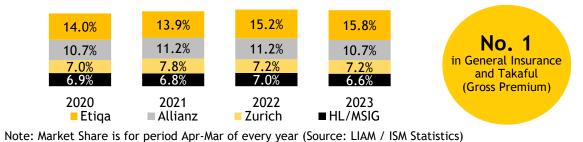
#### Single Premium **(79.5**)% **Regular Premium** ▼ (0.1)% Credit Premium **3.5**% **Group Premium 70.3**% Total Life & Family ▼ (2.6)% Fire **(10.0**)% 1H FY2022 Motor 1H FY2023 **9.7**% MAT **16.4**% Personal Accident **16.7**% Misc **11.4%** Total General **7.9**% -----**Total Net Adjusted Premium 1.9**% 500 1,000 1,500 2,000 2,500 3,000 3,500 0 **RM Million** \*Net Adjusted Premium (NAP) = Life/Family Adjusted Premium (100% Regular Premium +10% Single Premium/Credit/Group) + Net Written Premium (General)

**Net Adjusted Premium/Contribution** 

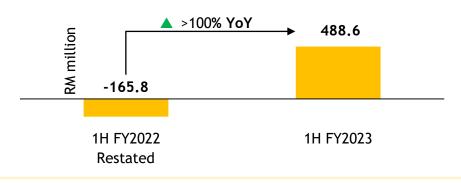
#### Life & Family (New Business) Market Share (Malaysia)



#### General Insurance and Takaful Market Share (Malaysia)



#### **Profit Before Tax**



### Maybank Singapore: P&L Summary



SGD million	1H FY2023	1H FY2022	YoY	2Q FY2023	1Q FY2023	QoQ
Net fund based income	397.33	376.61	5.5%	192.98	204.35	(5.6)%
Non-interest income	163.77	206.51	(20.7)%	93.94	69.83	34.5%
Net income	561.10	583.12	(3.8)%	286.92	274.18	4.6%
Overhead expenses	(251.60)	(239.65)	5.0%	(126.44)	(125.16)	1.0%
Operating profit	309.50	343.46	(9.9)%	160.48	149.02	7.7%
Profit/ (Loss) before taxation	376.91	331.02	13.9%	145.69	231.22	(37.0)%

- Fund based income rose 5.5% YoY, mainly aided by growth in asset volume. Net interest margin remained comparable to last year's level as higher asset yields were partially offset by the increase in funding cost.
- Non-interest income declined 20.7% YoY on weaker treasury fee and wealth management income. However, it improved 34.5% QoQ in the second quarter.
- Overheads increased 5.0% YoY on higher staff costs, information technology and marketing expenses.
- 1H FY2023 profit before taxation of SGD376.9 million was 13.9% higher YoY, lifted by a write-back in loan loss allowances compared to the provision for loan loss allowances in 1H FY2022.

## Maybank Indonesia: P&L Summary and Financial Ratios



IDR billion	1H FY2023	1H FY2022*	YoY	2Q FY2023	1Q FY2023	QoQ
Net Fund Based income	3,608	3,380	6.7%	1,801	1,807	(0.3)%
Non-Interest income	1,095	872	25.6%	521	574	(9.1)%
Net income	4,703	4,252	10.6%	2,322	2,380	(2.4)%
Overhead expenses	(2,943)	(2,766)	6.4%	(1,490)	(1,453)	2.5%
Personnel	(1,497)	(1,394)	7.4%	(760)	(738)	3.0%
General and Administrative	(1,446)	(1,372)	5.4%	(730)	(716)	2.0%
Operating profit	1,759	1,486	18.4%	832	927	(10.2)%
Provisions Expenses	(490)	(534)	(8.2)%	(314)	(176)	78.2%
Non Operating Income/(Expense)	(3)	(8)	(56.7)%	(2)	(1)	106.9%
Profit Before Tax and Non-Controlling Interest	1,266	944	34.1%	516	750	(31.2)%
Tax and Non-Controlling Interest	(306)	(281)	<b>9.</b> 1%	(122)	(184)	(33.8)%
Profit After Tax and Non-Controlling Interest	960	663	44.7%	394	566	(30.3)%
EPS - Basic (IDR)	12.59	8.70	44.7%	5.17	7.42	(30.3)%

Key Operating Ratios	Jun 23	Dec 22	Jun 22**	YoY
Profitability & Efficien	ю			
ROA	1.55%	1.25%	1.15%	0.40%
ROE (Tier 1)	<b>6.86</b> %	5.44%	4.93%	1 <b>.93</b> %
NIM	5.06%	5.05%	4.65%	0.41%
CIR	<mark>66.7</mark> 1%	64.18%	65.89%	0.82%
Asset Quality				
NPL - Gross	3.30%	3.46%	3.52%	(0.22)%
Liquidity & Capital Ad	lequacy			
LCR	167.04%	172.28%	169.23%	(2.19)%
CET1	27.54%	25.57%	24.93%	2.61%
CAR	28.60%	26.65%	26.08%	2.52%

\* Mudharabah incentive is reclassified (as interest expense) to conform with current year's presentation

\*\* Prior Year restatement in accordance with the pronouncement of the Financial Accounting Standards Board of the Institute of Indonesia Chartered Accountants (DSAK-IAI) on 'Attributing Benefits to Periods of Service' in PSAK 24 (equivalent to IAS 19).

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