

Maybank Press Statement: Covid-19 virus

Maybank would like to confirm that one of its employees based at Menara Maybank, Jalan Tun Perak, Kuala Lumpur, has tested positive for the COVID-19 virus and is currently receiving medical attention at a Government Hospital.

The employee had been under home quarantine since 1 March 2020 - the same day it was notified that a family member of the employee was tested for the COVID-19 virus, and subsequently confirmed as positive. The home quarantine measures are in accordance with the Bank's safety and health guidelines on COVID-19.

As a precaution, the Bank has conducted a thorough sanitisation of the affected floors in the building and other common facilities, in accordance with safety and health guidelines.

Detailed contact tracing has also been carried out to identify and inform those who had direct contact with the employee, and they are on home quarantine and are undergoing medical screening.

Maybank wishes to assure the public that there is no disruption to any of its services at Menara Maybank. The Bank has in place a sound business continuity plan to ensure the smooth functioning of its operations in the event of such incidents.

A Maybank spokesperson said, "Since the outbreak of the COVID-19, the Bank has from January 2020 taken the prescribed precautionary and hygiene measures across its operations to mitigate any health risks arising from the spread of the virus.

Aside from routinely sanitising our offices, all customer-facing employees have been provided personal protection equipment. Hand sanitisers are provided for staff use and daily temperature checks are also being carried out in efforts to ensure the well-being of our staff and customers. We will continue to undertake the necessary measures as long as they are required as the safety of our customers and staff are paramount to us."
