

Maybank offers “Electronic” Hari Raya convenience

Maybank is offering customers ‘electronic’ options for giving duit raya this year as part of its efforts to promote a cashless society and offer customers added convenience for festive gifting. The Group today introduced a new e-Duit Raya facility via Maybank2u and the Maybank Raya Gift Card, the first of their kind in Malaysia.

The e-Duit Raya service enables customers to send Duit Raya via Cardless Withdrawal on Maybank2u at their own convenience. The recipient can then withdraw the amount from any local Maybank ATMs without an ATM card. This service is especially useful for customers who are not able to be with their loved ones during the festive period.

The Maybank Raya Gift Card is another way to surprise the loved ones by providing them Duit Raya in the form of a Gift Card which is a prepaid Visa card that is already preactivated, preregistered and preloaded with an amount. Customers can choose to reload between RM50 to RM1,500. The card is available from the Maybank Card Centres in 1 Utama, The Gardens and Maybank KL Main branch.

The recipient of the Maybank Raya Gift Card can continue to use it in the future by simply loading value into the card via any Maybank ATM or branch counter. It offers holders the convenience of a card but with stored value allowing for greater control over spending.

Maybank Head of Community Financial Services Malaysia, Hamirullah Boorhan said “We understand that customers will be busy with Hari Raya preparations and may not be able to spare the time to get cash for their traditional festive gift. With these new services, we help remove their hassle and provide them an alternative which is not only time saving, but also helps in environmental conservation.”

“We are committed to providing convenient access to customers and these new innovative services are very much in line with our mission to humanise financial services,” added Hamirullah.

He said that those who still preferred the traditional way of giving Duit Raya could avail themselves to a new service from Maybank, where new notes from ATMs at 16 selected branches nationwide. These ATMs only dispense new RM10 notes enabling customers to skip the visit to branches and get their supplies of new notes beyond banking hours.

Each transaction for the new notes is limited to RM300 per withdrawal and each subsequent withdrawal is allowed to the maximum of the daily withdrawal limit.

Branches in Klang Valley that offer withdrawal of the new RM10 notes include Maybank KL Main, Bangsar Baru, Damansara Utama, Petaling Jaya Main and Shah Alam Main.

Other branches are Maybank Penang Main, Alor Setar, Kuantan Main, Jalan Sultan Idris Shah (JSIS), Seremban, Melaka Main, Johor Bahru Main, Kuala Terengganu, Kota Bharu, Kota Kinabalu and Jalan TAR Kuching Branch.

For more information, please visit www.maybank.com.my