

ACCOUNT OPENING UNDER SOLE OR JOINT INDIVIDUAL BASIS FOR CURRENT ACCOUNT AND SAVINGS ACCOUNT.

To comply with relevant regulatory requirements on Customer Due Diligence/Know Your Customer process, the following information are required by Maybank London Branch to conduct customer review for personal account application:

Main requirement

The applicant or one of the applicants must be either a **Premier** or a **Private Wealth** client of the Maybank Group prior to opening an account with Maybank London Branch.

Procedure

The following requirements are best to be conducted in the present of the designated Maybank Premier or Private Wealth Manager at the Home Branch. All documents must be sighted/certified true copy by a Maybank Officer.

No	Documents	Notes
1.	Identification documents	Certified true copy of Passport and IC/photo ID of the respective countries of origin.
2.	Proof of residential address	<p>The acceptable supporting documents are as follows:</p> <ul style="list-style-type: none"> • Latest utilities bill, i.e. water, electricity or gas; or • Latest bank statement (only applicable for Financial Institutions in equivalent jurisdictions such as Singapore, Hong Kong, United States and India); or • Current council tax demand letter or statement. <p>The above documents must be within the last three (3) months from the date of application.</p>
3.	Proof of Income	<p>Copy of one supporting income document:</p> <ul style="list-style-type: none"> • Income tax returns or • Complete eBE Form (for Malaysian) <p>The above documents to be sighted/ Certified True Copy by a Maybank Officer.</p>
4.	Introduction /Referral	<ol style="list-style-type: none"> 1. Group Introduction Certificate (GIC); to be completed by Home Branch, Relationship office - to indicate length (years) of relationship with the customer. 2. PW Background Form; to be completed by Home Branch, Relationship office as part of our KYC procedure and in compliance with local regulatory requirements, the Home Branch is required to provide us a brief on the following (in the PW Background form):

		<ul style="list-style-type: none"> • Background of the customer • Purpose of the account with Maybank London Branch • Description of projected activities/transactions in relation to the account (both debit and credit) • The source and origin of funds/wealth
5.	Authorization form	Letter of Indemnity (to be certified by a Maybank Officer)
6.	FATCA form	<ul style="list-style-type: none"> • W-8BEN (applicable to Non-US individual) together with the Account Opening Form-Supplementary Form. Signature is to be verified by a Maybank Officer. Or • W-9 (applicable to US person) with the Account Opening Form-Supplementary Form. Signature is to be verified by a Maybank Officer.
7.	CRS Form	Tax self-declaration form (to indicate the country where tax is paid and the number. Signature is to be verified by a Maybank Officer. If tax is not paid in UK, kindly circle “yes” and put the name of home country and tax number.
8.	FSCS Form	The Financial Services Compensation Scheme (FSCS) is the UK's statutory Deposit insurance and investors compensation scheme for customers of authorised financial services firms. This form is to be verified by a Maybank Officer.
9.	FEA Form	<p>Declaration by Malaysian resident to declare:</p> <ul style="list-style-type: none"> • Appendix 1 Existing Foreign Currency Borrowing • Appendix 2 Issuing Financial Guarantee: To be filled by party issuing the guarantee. • Appendix 3 Obtaining Financial Guarantee: to be filled by the party receiving the guarantee. • Appendix 15 Investment in FCA Onshore & Offshore <p>Signature is to be verified by a Maybank Officer.</p>

Remarks

- Additional information as indicated below will also be collected:
 - Employment information including occupation, employer/business and monthly salary
 - Purpose of account
 - Transaction types
 - Source and origin of incoming funds
 - Destination of funds
 - Initial and ongoing sources of wealth and/or income
 - Anticipated volume and type of activity
- Please note that in addition to the above information, Maybank London Branch may collect supplementary information or documents if necessary.



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3. Maybank London Branch reserves the right to retain a copy of your identification document and proof of address if deemed appropriate.
4. Customers are required to inform Maybank London Branch promptly if there are any changes regarding their information.

Features of sole or joint individual basis for Current Account and Savings Account

1. **A processing fee of GBP50 (non-refundable)** is to be paid upon submission of documents to Maybank London Branch.

All payments are to be made to Maybank London Branch. Our account details are as follows:

Bank: National Westminster Bank Plc

Swift/BIC: NWBKGB2L

Sort Code: 70-06-33

Account No: 00793736

Beneficiary: Malayan Banking Berhad (MBBEGB2L)

Reference: CASA xxxxx (Client's name)

Kindly note that all fees collected are **non-refundable**.

2. The initial deposit for the account is a minimum of **GBP5,000.00 (Five Thousand Pound Sterling only)**. There will be a monthly service charge of GBP10.00 if the balance falls below this minimum amount.
3. We can accept signed and scanned payment instructions via email and/or fax. This will be followed up with a telephone call from one of our officers to reconfirm the details as an added security measure.
4. Our charges for fund transfers within the UK is **GBP12.00** per transaction (CHAPS electronic payments); whereas for foreign fund transfer, a fee of **GBP20.00** per transaction will be imposed.
5. For Current Account, a cheque book is available upon request. A delivery charge of GBP20 will apply if the cheque book is to be sent to an address outside of the UK. Cheque book is not available for Savings Account.
6. To manage regular periodic payments, customer can assign direct debit to the account. For this reason, kindly contact the service provider or payee and fill in the direct debit form with them accordingly. Customer can also make standing order/instruction from the account by filling in an application form which can be obtained from one of our officers.
7. For avoidance of doubt, Savings Account is an interest earning account while Current Account is not earning an interest.
8. Kindly take note on the limitations of retail products and services at Maybank London Branch (please see item in the box below).

London branch currently does not offer internet banking services. Customers will not be able to access their account to check balances online. We only provide monthly statement, which is sent by normal mail. We do not issue debit/credit cards as well.