



## LETTER OF INDEMNITY

**MAYBANK  
CUSTOMER SERVICE DEPARTMENT  
LONDON BRANCH**

NAME OF CUSTOMER:  
TELEPHONE NUMBER  
EMAIL ADDRESS

I/We hereby authorize Maybank London or any of its officers to act in accordance with my/our instructions given via the telephone and/or facsimile and/or email from time to time in respect of all transactions in relation to the above account including:-

- Payment Instructions
- FD Withdrawal
- Balance Enquiries
- Statement Request
- Change of Address

I/We hereby agree that the Bank and any of its officers may, in its reasonable discretion, decline to act on or in accordance with the whole or any part of any such telephone and/or facsimile and/or email instructions in the event that the Bank and any of its officers are of the view that such instructions are suspicious in nature.

I/We hereby authorize the Bank and any of its officers to communicate to me/us with our authorized signatories by telephone and/or facsimile and/or email given by me/us in respect of my/our transactions referred to above.

I/We am/are fully aware and understand the various problems and risks of misunderstandings, unauthorized alterations or instructions errors and risk of operational failure involved in me/us sending my/our instructions to you by way of telephone/facsimile/email and the Bank receiving your communications via telephone and/or facsimile and/or email and hereby agree to accept full and total responsibility for all the above mentioned transactions and instructions.

The Bank shall not be responsible for ensuring the authenticity, validity, proprietary or sources of such telephone, facsimile or email instructions and shall not be liable for any such telephone, facsimile or email instruction that turns out to be unauthorized, erroneous, improper or fraudulent.



Whereas, at our request and upon the express condition that this instrument be executed, the Bank has agreed upon our request, until further notice, to act on or execute our instructions which are transmitted to you via telephone and/or facsimile and/or email.

Now, therefore in consideration of the above, I/we hereby agree and undertake that I/we shall at all times hereafter unconditionally indemnify the Bank and keep the Bank indemnified from and against any and/or all liability, loss, costs, damages, fees and expenses of whatever kind of nature which the Bank may sustain or incur by reason of or in consequence of receiving, acting in accordance with or declining the instructions contemplated herein or for any reasons whatsoever in relation to the above accounts.

For the avoidance of doubt, it is expressly agreed that the Bank is under no obligation whatever to check the authenticity of such telephone and/or facsimile and/or email instructions. I/We will undertake to send you the original documents as a follow up towards our telephone and/or facsimile and/or email instructions.

The Bank's authority to accept telephone and/or facsimile and/or email instructions is continuing and shall remain in force until a written termination notice from me/us terminating such authority has been received by the Bank and confirmed by the Bank to be in order.

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AUTHORISED SIGNATURE

NAME:

I.C. NO.:

PASSPORT NUMBER:

DATE:

WITNESSED BY           :-